



19 June 2012

A meeting of the **CPP MANAGEMENT COMMITTEE** will be held in the **BY VIDEO CONFERENCE** on **WEDNESDAY 14 DECEMBER 2011** at **10:00 AM**.

AGENDA

- 1. WELCOME/APOLOGIES**
- 2. MINUTES OF PREVIOUS MANAGEMENT COMMITTEE MEETING HELD ON 19TH OF OCTOBER 2011(Pages 1 - 10)**
- 3. IT SUPPORT - GERRY WILSON/JUDY ORR(Pages 11 - 20)**
- 4. SOA ANNUAL REPORT - JANE FOWLER(Pages 21 - 64)**
- 5. SHARED SERVICES UPDATE - SALLY LOUDON - VERBAL**
- 6. CPP IMPROVEMENT PLAN - LYNDA THOMSON - VERBAL**
- 7. NEW COMMUNITY PLAN / SOA - EILEEN WILSON(Pages 65 - 94)**
- 8. CP/SOA LAUNCH EVENT - DISCUSSION**
- 9. THIRD SECTOR PARTNERSHIP - GLENN HERITAGE(Pages 95 - 96)**
- 10. COMMUNITY RESILIENCE - JANE FOWLER - DISCUSSION**
- 11. EFQM/PSIF ASSESSOR RESOURCE SHARING - LYNDA THOMSON(Pages 97 - 98)**
- 12. ABRA UPDATE - AUDREY MARTIN(Pages 99 - 102)**
- 13. LACPGS UPDATE - IAIN JACKSON(Pages 103 - 104)**
- 14. THEMATIC GROUP UPDATE**

- (a) SOCIAL AFFAIRS - CLELAND SNEDDON (Pages 105 - 106)
- (b) ECONOMY - DOUGLAS COWAN (Pages 107 - 108)
- (c) ENVIRONMENT - ANDREW CAMPBELL (Pages 109 - 110)
- (d) THIRD SECTOR PARTNERSHIP - MARGARET FYFE (Pages 111 - 112)

15. MEETING DATES FOR 2012(Pages 113 - 116)

16. AOCB

17. DATE OF NEXT MEETING

**MINUTE of MEETING of ARGYLL AND BUTE
COMMUNITY PLANNING PARTNERSHIP MANAGEMENT COMMITTEE
October 2011**

Held in the Boardroom at SNH Building Kilmory, Lochgilphead

Present:

Derek Leslie (chair)	NHS Highland
Sally Loudon	Argyll and Bute Council
Jane Fowler	Argyll and Bute Council
Lynda Thomson	Argyll and Bute Council
Cleland Sneddon	Argyll and Bute Council
Glenn Heritage	Third Sector Partnership
Iain Jackson	Argyll and Bute Council
Sue Gledhill	HIE
Mark Wilson	Strathclyde Police
Iain Murray	Strathclyde Police
Eileen Wilson	Argyll and Bute Council
Jonathan Price	Scottish Government
Andrew Campbell	SNH

In attendance:

Jan Brown	Argyll and Bute Council
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Apologies:

Roanna Taylor	Argyll and Bute Council/Young Scot
Douglas Cowan	HIE
Maira Paton	NHS Highland
Shirley MacLeod	Argyll and Bute Council
Toria Fraser	Scottish Government
Paul Connolly	Strathclyde Fire and Rescue
Daniel Doherty	Strathclyde Fire and Rescue

ITEM		ACTION
1.	<p>WELCOME</p> <p>Derek Leslie welcomed everyone to the Boardroom at the SNH Building.</p> <p>The apologies were noted.</p>	

2.	<p>MINUTE OF PREVIOUS MANAGEMENT COMMITTEE MEETING HELD ON 24TH AUGUST 2011 BY VIDEO LINK</p> <p>The Management Committee agreed the minute as an accurate reflection of the meeting.</p> <p>MATTERS ARISING:</p> <p>Lynda Thomson will report back to the Management Committee on the work being carried out around EFQM/PSIF assessor resource sharing.</p> <p>Action Point: Linda to bring a report to the December Management Committee.</p>	Lynda Thomson
3.	<p>PROPOSED RECOMMENDATIONS FROM SELF ASSESSMENT</p> <p>With the Community Planning Partnership in place and running for a number of years, now is the time to look at how the structure works and how we as a Partnership move forward in the future.</p> <p>This process was started at the Full Partnership meeting in March 2011 using the Public Service Improvement Framework (PSIF) in consultation with partners.</p> <p>The feedback has been put into a structured table and now we have to look at how we function and how we move forward.</p> <p>The Management Committee are recommended to:</p> <ul style="list-style-type: none"> • Consider each proposal in the report • Agree an action plan at this meeting • Put the agreed recommendations and action plan to the Full Partnership meeting on 2nd November <p>There were in-depth discussions around the received feedback which had been developed into a set of proposed recommendations. Partners were able to add specific comments and actions to the table – see attached appendix.</p> <p>Action Point: The Management Committee are happy with the completed table to go forward with a report to the Full Partnership for consideration and then to come back to the Management Committee in December for final approval.</p>	Lynda Thomson

4.	<p>PROPOSED SOA/ COMMUNITY PLAN</p> <p>Eileen presented a draft community plan for approval and discussion.</p> <p>The Management Committee are recommended to :</p> <ul style="list-style-type: none"> • Discuss and agree the format, style and proposed content of the document. • Agree the timescale for completion and production of the document. • Put the agreed format, style and proposed content to the full partnership on 2nd November 2011. <p>The Management Committee have the opportunity to make success measures more consistent throughout the Plan, to make it more user friendly and where possible to have electronic links to the key documents mentioned within the plan.</p> <p>The Management Committee are happy after discussions to put the amended document to the Full Partnership on the 2nd November.</p> <p>Action Point: Launch date proposal to be decided at Management Committee meeting in December. Eileen Wilson to liaise with the Communication department re launch event.</p>	Eileen Wilson
5.	<p>AOCB</p> <p>Citizens' Panel – Lynda Thomson Lynda gave an update on where we are at present. Our contract is coming to an end and we now have to re-tender or continue as before.</p> <p>Action Point: the Management Committee agree to retender for two surveys per year with one being CPP and the other being Council.</p> <p>Third Sector Partnership Update – Bute Community Links – Glenn Heritage Glenn gave the background to on-going problems within the Third Sector Partnership pertaining to Bute Community Links. The Community Planning Partnership Management committee considered the update from the Third Sector Partnership and in particular the expulsion on a permanent basis of Bute Community Links, as per their meeting with BCL on Friday 14th October. Due to the close proximity of this Management Committee meeting it was not possible to consider a full report and therefore the following was agreed: The CPP MC appreciates the situation and due to the short timescales involved are supportive of BCL expulsion being extended a further three months on a temporary basis as an interim and technical measure so that a full report and decision on permanent expulsion can be considered at the next Management Committee meeting.</p>	Eileen Wilson/ Glenn Heritage

	<p>Action Point: Glenn to bring a full report to the next Management Committee. Eileen Wilson to email an update of the position to the Scottish Government.</p> <p>Meeting Dates for 2012 The Management Committee were happy with the proposed dates for next year. Committee members were asked to contact Jan Brown Argyll and Bute Council with any concerns over dates.</p>	
<p>6.</p>	<p>DATE OF NEXT MEETING</p> <p>The next meeting of the Community Planning Partnership will be held by video conferencing links on Wednesday 14th December 2011.</p>	

DRAFT

Structure	Specific comments	Actions	Lead	Due date	Approval process
<p>That the Council reviews the current support structures and clarifies roles, responsibilities and accountability.</p>	<p>Need for partners to consider how they can get more involved in the support structure, looking at own structures and how they communicate with CPP.</p> <p>Elected members role important. Council working with elected members on increasing/ developing/ clarifying their role.</p> <p>Need to be aware of not overloading meetings with Elected Members and Council officers.</p>	<p>All partners to investigate how to improve communication and involvement between their organisations and the CPP, including CHP.</p> <p>Work with Elected Members to increase/ develop/ clarify their role.</p> <p>Rationalise number of groups</p>	<p>All</p> <p>ABC</p>		<p>Proposals back to MC</p> <p>Proposals back to MC</p>
<p>That the Full Partnership and Management Committee structures continue unchanged.</p>	<p>Determined by outcome of above actions. Structure right. Timescale right. Need improved focus on content. Feeling</p>	<p>Improved focus on content will come via above actions.</p>			

	there may be too much focus on processes.				
That partner organisations review their representation on strategic and local community planning groups to ensure it is adequate and appropriate.	Covered above.				
<p>That Local Community Planning structures should be reviewed and where appropriate alternative models for achieving better community representation and engagement should be explored.</p> <p>Feedback regarding the structure of the partnership differed greatly in each area. The difference can be seen in the summary of feedback below:</p> <p>Bute and Cowal Local Area Community Planning Group is working well and although no structural changes are recommended there is a desire to establish better links with the business sector and with relevant strategic partnerships.</p> <p>Helensburgh and Lomond Local</p>	<p>No conclusion from Council regarding view on how this could change.</p> <p>MC agree that there should be 4 local groups.</p> <p>View expressed that there should be one structure with the exception of MAKI.</p> <p>Ambition to streamline the range of local meetings to have less, not more.</p> <p>Organisations are shrinking, there</p>	<p>Council taking forward proposals through political management arrangements group and wider Council regarding structure.</p> <p>Options for better community representation and engagement should be explored by LACPGS and organisations to evaluate their current engagement arrangements and where this can be rationalised.</p>	<p>ABC</p> <p>LACPGs</p> <p>All organisations</p>		<p>Back to MC</p> <p>Back to MC</p>

<p>Area Community Planning Group recommended that considerations should be given to the number of elected members attending and agree a rota for participation. Community Councils should also consider how best to represent each other.</p> <p>Oban Lorn and the Isles Local Area Community Planning Group have made changes over the life of the group and feel they are able to continue with the current structure. Although no structural changes are recommended there is a commitment to design agendas to encourage local participation.</p> <p>Mid Argyll Kintyre and the Islands Local Area Community Planning Group feel strongly that existing groups, namely the Mid Argyll Partnership and the Kintyre Initiative Working Group, could facilitate local community planning. A vehicle will need to be identified to facilitate local community planning on the islands. All three groups could then feedback collectively to strategic community planning.</p>	<p>needs to be agreement on engagement mechanisms with communities. Engagement with individual groups is appropriate on 'single ticket' community specific agenda items but it is not feasible on a wider scale.</p> <p>Community Councils need to be supported to develop mechanisms for better involvement and communication.</p> <p>Council responsible for Community Council scheme.</p> <p>Groups need to be supported to improve representation and involvement.</p>	<p>Sally will raise these suggestions/ issues at Community Council meeting a week on Saturday.</p>			
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GOVERNANCE	comments	actions	lead	due	approval
That roles and responsibilities of individuals, groups and organisations involved in community planning are clearly defined.	Links back to comments regarding structure.				
That the CPP develops further opportunities for shared planning, delivery, monitoring and evaluation of services.					
PLANNING MONITORING AND EVALUATION					
That scrutiny through Thematic Groups should continue for the life of the current Community Plan and SOA.	Fine.	Thematic groups to consider links between groups.	Cleland, Sue and Andrew		Back to MC
That all partners actively engage in the development, monitoring and evaluation of the new combined Community Plan/SOA document.	Linked to roles and responsibilities. Clarification required.	IOD will circulate, update and clarify roles and ask organisations to clarify responsibilities at each part of the structure.			
That the purpose and scrutiny arrangements for local community planning are reviewed and alternative models explored.	Covered.				
COMMUNICATION					
That the new combined	Yes	Organisations will			

Community Plan/SOA has an associated Communication Plan.		ensure that their communications resources are reflected in the plan.			
That opportunities for and results of consultation and involvement activity during the creation of the new plan are widely communicated.	Ensure that engagement activities are communicated. This would potentially improve perception of communities regarding opportunities to influence local issues.		IOD put project plan together		
POLITICAL LEADERSHIP					
That the roles and responsibilities of elected members in the community planning process are clarified.	Covered earlier regarding structure and purpose. Further issue to consider around non executive involvement and the level of awareness and engagement in community planning.	Induction programme for new Elected Members to include involvement of CPP organisations. When this is being planned include non execs from organisations in process.			
That additional support is provided to elected members to enable them to further develop their skills and knowledge in relation to	This will be a part of the induction for new members.				

community planning.	Ensure that Elected Members are aware of governance arrangements across organisations.				
That additional support is provided to elected members in order that they can enable wider engagement of local communities in community planning.	As above.				

I.C.T. Shared Services in Argyll and Bute

Is now the time to explore ICT
sharing opportunities?



I.C.T. Shared Services

Why consider Shared Services

- McClelland review
 - The public sector should recognise that in the current economic environment a largely standalone and "self-sufficient" operating mode is no longer affordable and should commit to an era of sharing in ICT that will not only offer better value but also still meet the needs of individual organisations and their customers.
- PSN
 - building a secure private network for the public sector
- Scotland's Digital Future
 - maximise the benefits of existing public sector infrastructure



What can we share?

- Local Expertise, local support
- PCs/Laptops/Servers – procurement & deployment
- Network connectivity – high speed & reliable
- Unified Communications – enable remote or flexible working
- Data Centres and/or hosted systems
- Print Services



I.C.T. Shared Services

The Council's Current Position

- Already sharing ICT Services with ACHA
- Virtual Network separation for ACHA
- First fully deployed Microsoft Lync Unified Communications system in the UK public sector – expandable to other partners
- International Case Study for Microsoft and Clarity Connect
- Award winning Customer Services – low cost, high quality



I.C.T. Shared Services

The Council's Current Position

- Over 50 highly trained professional ICT staff
- 15 front line/desktop support staff based in: Lochgilphead, Oban, Campbeltown, Dunoon, Helensburgh, Tarbert
- Dual Disaster Recovery enabled data centres within Argyll
- Fully Virtualised Server and SAN environment
- Extensive broadband network connects all towns & points of Council presence



I.C.T. Shared Services

The Council's Current Position

- Fully functional corporate Print Room – Lochgilphead based
- Full Colour & B&W output
- System generated forms design and output
- Full range of finishing services
- Corporate Reprographics
- Automated enveloping and mailing
- Average same day/next day turnaround



I.C.T. Shared Services

The Customer Experience

- Annual Benchmarking & Customer Satisfaction Surveys
- High Customer Satisfaction levels - 5.25/7
- Satisfaction Matrix – 3rd highest in Scotland
 - Above average in all 20 measures
- 2nd least expensive LA ICT service in Scotland
- Fully integrated customer Service Desk
- “Time to fix” – average 3.2 hours



I.C.T. Shared Services Professionalism

- Adopted ITIL Service Management Best Practice Framework
- Prince2 project management – formal board structure for all major projects
- Full training programme for all staff
- Certified Specialist Training (Microsoft, Cisco, ITIL, Prince2)

Who can benefit?

- All community planning partners
- Public Sector organisations employing staff in and around Argyll & Bute
- Home and mobile workers
- All of our customers and clients



I.C.T. Shared Services in Argyll and Bute

For further information please contact:

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Or

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Argyll and Bute Community Planning Partnership**Management Committee**
Date: 14th December 2011argyll and bute
communityplanningpartnership

Title: Single Outcome Agreement Annual Report 2010/11

1. SUMMARY

- 1.1. The Council as the lead agency for Community Planning has a duty to coordinate and report on the Single Outcome Agreement (SOA). Based on the experience of previous years, the Scottish Government issued guidance informing the Community Planning Partnership of areas to focus on.
- 1.2. The areas to focus on, as specified by the guidance, were:
 - Effective engagement with citizens;
 - The targeting of activity in light of local circumstances;
 - The contribution made by your CPP to achievement of the Government' Purpose, National Outcomes and joint national priorities;
 - How partnership working at the local level is becoming more effective;
 - CPP's impact on deployment of resources by partner bodies.
- 1.3. This report presents the progress being made by partners on delivery of the SOA and developments being made in partnership working to facilitate a more partner based approach to service delivery.

2. RECOMMENDATIONS

- 2.1. It is recommended that the Management Committee:
 - Approve the Argyll and Bute SOA Annual Report 2010/11 for final submission to the Scottish Government

3. DETAIL

- 3.1 The Argyll and Bute Single Outcome Agreement was approved in 2009. It identifies a series of local outcomes that contribute to the 15 national outcomes set out by the Scottish Government.
- 3.2 The Single Outcome Agreement binds partners in a joint agreement to deliver services collectively in the best interests of the communities and individuals in Argyll and Bute.

- 3.3 Scrutiny of SOA performance is undertaken quarterly at the Community Planning Management Committee. Data collected, however, often demonstrates a time lag where, for example, national statistics are collected on a 3 yearly basis. This presents a challenge when planning action to take in managing the issue and the impact of those actions.
- 3.4 The Partnership has adopted a revised vision '*Realising our Potential, Together*' which articulates our joint responsibility to deliver services in partnership with our communities.
- 3.5 This revised vision is accompanied by a set of shared values for partners stating our commitment to the way that we go about service delivery in our communities.
- 3.6 This vision will be reflected in the next SOA which will be developed by the CPP over the course of the rest of the financial year.
- 3.7 There will be the amalgamation of the Community Plan and the SOA into a single document. This will result in a simplified approach to identifying local outcomes and measuring success and ensure that all success measures incorporated into the SOA are current and pertinent.

4. CONCLUSIONS

- 4.1 The Argyll and Bute Community Planning Partnership has progressed well in its implementation of the Single Outcome Agreement 2009 - 2012, with areas of success in some service commitments.
- 4.2 The continued improvement, review and engagement will enable the Partnership to continue developing a joint approach to achieving local outcomes, an approach which is vitally important as the public sector financial challenge takes effect.

5 IMPLICATIONS

POLICY	None
FINANCIAL	The Single Outcome Agreement sets the framework for services delivered in Argyll and Bute in accordance with budget allocations.
EQUALITY	None
LEGAL	None

For further information, please contact:

Jane Fowler
Head of Improvement and HR
Tel: 01546 604466

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Single Outcome Agreement I Annual Report 2010-2011



Argyll and Bute 2009 - 2012 Single Outcome Agreement

Annual Report 2010/11

December 2011

For further information contact:
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Introduction

The Single Outcome Agreement (SOA) is a three year agreement between the partners that make up the Argyll and Bute Community Planning Partnership and the Scottish Government.

Argyll and Bute's SOA has been agreed by all members of the Community Planning Partnership (CPP). This includes elected members, public and private sector organisations and community and voluntary organisations.

The SOA binds partners in a joint agreement to deliver services collectively in the best interests of and in partnership with the communities and individuals in Argyll and Bute.

The Annual SOA report to the Scottish Government sets out how Argyll and Bute CPP has contributed towards the fulfilment of the Government Purpose and the National Outcomes.

This report presents performance information on progress towards the 15 National Outcomes and this is illustrated by a green/red status. The overall performance for each outcome is arrived at by a simple roll-up of success measures. Tolerances set are as follows:

All green = overall green
Majority green = overall amber
Majority red = overall red

- 6 outcomes are green where overall performance has improved from the 2009/10 level
 - 6 outcomes are amber where overall performance remains on track against the targets set
 - 2 outcomes are red where overall performance has deteriorated from 2009/10 or not met the targets set
 - 1 outcome (National Outcome 13) for which Argyll and Bute CPP has decided to have no success measures
-
- Of the 72 measures that are in the SOA:
 - 59 or 81.9% are green and have improved from the previous year or are exceeding the targets that have been set.
 - 12 or 18.1% have seen performance fall or have not met the targets that have been set

The report covers factual content on the progress against the national outcomes and details the success measures that have been identified for each outcome. The report also contains narrative information relating to support the performance information for the success measures identified. The report is based on the performance on the available data for the financial year 2010/11.

There is continuing progress being made in developing, strengthening and improving the Community Planning Partnership.

Monitoring progress of the SOA

The basis for monitoring and reporting progress is undertaken through the use of simple scorecards. These scorecards are populated with data from all partners on a regular basis and are examined and discussed quarterly by the appropriate CPP group. Partners are also able to provide a commentary to accompany their data.

Scorecards have been developed and are used actively by the CPP Management Committee and the Thematic Groups.

Scrutiny of SOA performance is undertaken by the CPP Management Committee. Exception and highlight reports are regularly considered by the Management Committee as part of this performance scrutiny process. There remains an issue over the timelag in the collection and publication of some data although this will be addressed by partners as a review of the SOA is undertaken.

Successes in 2010/11

The partnership has achieved a number of successes in 2010/11. These related particularly to economic development where there has been a real focus on renewable energy and business support, where we have exceeded targets. In an area that faces the geographic and economic challenges that we do, this is an extremely important target activity.

We have worked closely to identify areas for improved engagement with our citizens and have undertaken a self assessment of the partnership in preparation for the new and refreshed Community Plan/Single Outcome Agreement that will be adopted in 2012.

Effective Engagement with citizens

Budget Consultation

In 2010/11, Argyll and Bute Council, for the first time, undertook a public consultation on proposals for its budget. The process canvassed the views of a wide range of service users in Argyll and Bute and these were considered as part of the Council's budget setting.

The consultation started in August 2010 with the publication of the 'Difficult Choices for Difficult Times' document. Consultation events and activities took place to promote the consultation and to encourage participation across Argyll and Bute. The consultation was led by the Council and received support from Community Planning Partners. A variety of consultation methods were used to encourage responses from a range of people and groups who may be affected by changes to services. These methods included paper and web based questionnaires, press briefings, public meetings, community planning meetings, employees meetings, third sector partnership meetings, advertorials in the local press and the Citizens' Panel.

The consultation set out the financial challenges faced by the Council and other partners as a result of the reduction in overall public sector finance. This was set out in very clear terms so that communities understood the need for budget cuts to take place.

The consultation also focussed on proposals for specific services as part of the programme of service reviews undertaken by Argyll and Bute Council. As well as the aforementioned methods for consultation, focus groups were also held on 6 of the service review areas in July 2010 and responses were fed directly into the service review options preparations process.

Copies of the budget consultation document called "Difficult Choices for Difficult Times" were distributed to council offices and libraries, and community councils with recipients invited to respond.

The document was also made available online on the Council's website, along with an on-line survey form allowing people to submit their suggestions electronically. All responses were anonymous with 146 responses received to the online element of this consultation.

Budget consultation sessions were held at each of the four local area community planning groups in July and August to discuss the budget and obtain feedback from community representatives. A presentation was also made to the Community Planning Partnership Management Committee.

Four 'Forward Together' events were also carried out in local areas focusing on the budget consultation. These events included community planning partners, members of the public and wider groups of community representatives including youth representation. The meetings were publicised on the local Argyll Communities website, in the local media and on the council's website. Representatives from community groups were specifically invited to represent their sectors and to cascade the invitation. The events focussed on informing attendees of the budget challenge faced by both the council and by other partners and on obtaining feedback from attendees.

In total:

65 people attended focus groups to comment on service review proposals

246 people attended consultation meetings

273 responses were submitted by email and via the website

434 individual comments were generated from written, emailed, web-based and from meetings. Some respondents commented on more than one issue.

935 (74.8%) members of the Citizens' Panel responded.

New vision and values

The Argyll and Bute Community Planning Management Committee reviewed their vision and values over the course of 2010/11. This was unanimously agreed in consultation with all partners.

The proposed new vision 'Realising Our Potential Together' was presented to the Local Area Community Planning Groups and wider focus groups across Council services.

This new vision underpins all that we are trying to achieve and all that we should encourage everyone to achieve. This vision translates into all areas of partnership working and can be easily applied to everything we do to ensure that we deliver best value services to all our stakeholders.

Community Safety

With Argyll and Bute experiencing a high incidence of Road Traffic Collisions and casualties, the partnership continues to support the Drivesafe initiative, encouraging better driving and raising awareness of the risks of road travel in the area. Strathclyde Fire and Rescue (SFR) carries out a 'real time crash scenario' event that is tailored to the circumstances of a rural community and provides a learning opportunity for young people in schools who are about to become young drivers or passengers of young drivers.

SFR carry out Home Safety Visits within homes across Argyll and Bute. These visits are a free service and allow firefighters to carry out a safety survey, provide advice, seek views on the service and install smoke detectors if required. This has seen a reduction in the severity of fires across the area.

SFR also attend gala days and fetes across the area in order to engage with the public on matters of home, road and water safety in addition to attending schools on an education programme aimed at reducing the incidences of anti social behaviour fires.

Targeting of activity in the light of local circumstances

Business Gateway

The Argyll and Bute Business Gateway service continued progress significantly in 2010/11 by exceeding their target of business start-ups supported. Actual performance was 159 business start-ups supported against a target of 135. This was an increase on the previous year of 133 business start-ups supported.

In addition to support to new businesses, 374 existing businesses were supported against a target of 225. The level of support ranged from attendance at workshops to approaching the Business Gateway service for advice. Existing businesses supported included those in the key sectors of renewable energy, tourism, food and drink and forestry.

The Competitive Business Growth Programme Business Networking event took place in Oban in February 2011 and this received very positive feedback from businesses that were able to attend the event. Attendees were quoted as saying: "I thought the networking event was both informative and inspirational and it was a great opportunity to talk to business people from many different sectors – all of whom share a common goal – to be successful and prosperous in Argyll and contribute to the local economy."

Before the Business Gateway service was established, there had been a heavy reliance on the public sector to deliver in the key sectors and in identified areas as well a high number of very small business operating in similar markets.

The Business Gateway team are able to assist with setting up new businesses and continue to provide knowledge, advice and expertise to existing businesses so that they can continue to operate sustainably and prosper.

Town Centre Regeneration

Argyll and Bute Council is progressing well with its ambitious £30 million programme of regeneration in the five towns of Campbeltown, Helensburgh, Oban, Rothesay and Dunoon (CHORD).

The CHORD programme was identified through a detailed needs analysis by the Argyll and Bute Local Plan. The analysis identified that there should be a focus on assisting economic regeneration of waterfront towns in Argyll and Bute to promote economic development.

Projects currently being implemented include the Townscape Heritage Initiative's (THI) in Campbeltown and Rothesay and the Kinloch Road Regeneration project in Campbeltown. Plans to revitalise Helensburgh's town centre and esplanade should begin in early 2012.

Works continue to secure capital funding for Rothesay Pavilion and continue to develop the business cases for the remaining projects within the programme, such as Dunoon and Oban.

Partnership and community involvement has been critical to ensuring progress so far on this Council led programme.

Renewable Energy Hub

The development of the renewable energy hub in Kintyre has been enabled by the investment of £12.7m for infrastructure improvements to facilitate the movement of goods in a sustainable way (road and harbour improvements). A successful ERDF application resulted in the approval of £3.95m for the Kintyre Renewables Hub.

The Kintyre Renewables project will support the development of Campbeltown and Machrihanish as a centre of the renewable energy industry in Scotland in terms of manufacturing, maintenance, installation and research and development. It will create a national "hub" for the renewable energy industry based on the west coast of Scotland creating significant employment opportunities and will promote sustainable economic development at the local, Argyll and Bute and Scottish levels.

Campbeltown/Machrihanish was one of the eleven first phase key sites identified in the National Renewables Infrastructure Plan where a focus is required in the immediate future as part of an approach to ensure Scotland can offer a range of key locations for the offshore wind and marine renewables industry.

This is an important development for the south Kintyre area, as Campbeltown is identified as having areas that are among the most deprived in Scotland for income and employment and is a focus area for Highlands and Islands Enterprise in its 2011-14 operating plan to address employment deficit.

Argyll and Bute remains at the heart of renewable energy development in Scotland by taking full advantage of our unique and significant mix of indigenous renewable resources and maximising the opportunities for sustainable economic growth for the benefit of its communities.

Marine Science Park

Similarly recognised is the economic potential and prime location of The Scottish Association of Marine Science (SAMS) facility at Dunstaffnage. Work has begun to develop the marine science sector through the creation of a Science Park which will support the creation of high value employment opportunities for new and existing businesses. Partnership working to enable this opportunity to be realised has been critical and enables the people of Argyll and Bute to benefit from the unique proximity of internationally recognised marine resources to internationally recognised research and development.

Tourism

Argyll and Bute Council is a key partner in the Argyll and the Isles Strategic Tourism Partnership. The partnership is a 'tourism industry' private sector led organisation. A Tourism Summit was held in Oban in March 2011 which attracted more than 120 representatives of the tourism industry. The event facilitated further collaboration between businesses in the tourism industry and the public sector and collated feedback on the work of the Strategic Tourism Partnership.

This partnership provides the mechanism for local and national partners to stimulate tourism investment, in order to move the tourism industry up the value chain, extend the season and improve profile and opportunities.

Contribution to Government's Purpose, National Outcomes and joint national priorities

Argyll and Bute CPP remain committed to the Government's overall purpose "to focus government and public services on creating a more successful country, with opportunities for all of Scotland to flourish, through increasing sustainable economic growth" and to the national outcomes which underpin this purpose.

Within Argyll and Bute, we have made significant progress towards the achievement of the national outcomes. Effective partnership working, prioritisation of development activity and engagement at all levels has been critical to the success of this achievement.

With the Government's purpose firmly on economic growth, there has been considerable progress made in Argyll and Bute through the successful implementation of the Business Gateway service, renewable energy and the expansion of the marine science facility near Oban.

Overall we have made progress against the national outcomes to ensure that the economic opportunities are maximised in Argyll and Bute. There continues to be good attainment levels for our young people whilst continuing to encourage our young learners of the contribution they can make to deliver an environment in which Argyll and Bute continues to strive despite difficult and challenging economic times.

Economic Development Action Plan

In order to focus the Council's scarce resources on the economic development activities that will have the greatest beneficial impact, Argyll and Bute Council developed an Economic Development Action Plan (EDAP) which clearly articulates the Council's corporate priorities for developing the Argyll and Bute economy, thereby facilitating focus, effective resource planning and partnership working at the local, national and European level. This complements the work being carried out by Enterprise partners, skills development and the business sector and is further developed through the Economy Thematic Group.

The EDAP provides a framework for economic growth centred around the three themes of Competitive Argyll and Bute, Connected Argyll and Bute and Collaborative Argyll and Bute.

Renewable Energy Action Plan (REAP)

The development of the Renewable Energy Action Plan (REAP) is a key action in the Argyll and Bute Community Plan. It was recognised that in Argyll and Bute we have an abundant natural renewable resource and a track record of pioneering and delivering

renewable energy projects, as such we are well placed to invest in this opportunity. The sector has the potential to fundamentally and positively transform the economy and communities of Argyll and Bute, as well as significantly contribute to the delivery of Scottish Government targets and ambitions for renewable energy.

In order to achieve this there was a need for coordinated partner action. Argyll and Bute Council and Highlands and Islands Enterprise were identified as lead partners to take forward development of the REAP in close consultation with national and local partners, to provide a coordinated framework for action to assist in realising the vision for the development of renewables in Argyll and Bute.

The REAP, endorsed by the CPP Management Committee 16th June 2010, provides a strategic vision and sets out the priorities and key actions which will be taken forward by close partnership working with local, national and European partners, to capitalise on the significant opportunities presented by the development of this industry. Our collective vision, as defined by the REAP, is:

“Argyll and Bute will be at the heart of renewable energy development in Scotland by taking full advantage of its unique and significant mix of indigenous renewable resources and maximising the opportunities for sustainable economic growth for the benefits of its communities and Scotland.”

This approach clearly articulates local partner’s assessment of needs, opportunities and priorities and their intentions regarding Argyll and Bute’s key strengths, role and ambitions for the growth of this sector, in order to address both local and national priorities.

There has been ongoing delivery of the REAP with key local and national partners, further assisted by the establishment of the Argyll and Bute Renewables Alliance (ABRA). The REAP is currently undergoing an annual review, led by partners Argyll and Bute Council and Highlands and Islands Enterprise, with input from key local and national partners, as well as ABRA, to produce a plan which is focused on collective outcomes. The CPP will be pivotal to endorsing and overseeing the review and ongoing implementation of the REAP.

Argyll and Bute Renewables Alliance (ABRA)

One of the key actions identified within the REAP to facilitate the coordinated approach to renewable development in Argyll and Bute was the establishment of the Argyll and Bute Renewables Alliance (ABRA).

ABRA brings together key partners from relevant public and private sector agencies, developers and stakeholders under the auspices of Community Planning, including: Argyll and Bute Council, Highlands and Islands Enterprise, Marine Scotland, Scottish Government, Scottish Power Renewables, Scottish and Southern Energy, The Crown Estate Commission, Scottish Natural Heritage, and Skills Development Scotland.

ABRA provides a strategic overview of renewable development in Argyll and Bute, and through close partnership working aims to identify the barriers to realising our collective vision as defined by the REAP, and develop options to maximise the opportunities presented by this industry for local communities, Argyll and Bute and Scotland.

It was recognised that the alliance has shown significant progress in a short period of time, through an outcome driven approach. The actions arising from the meetings to date will see partners work more closely to secure alignment of partner plans, objectives and future investment.

Through this coherent and holistic approach the alliance will ensure a common understanding of the changing needs, challenges and priorities of this growing and evolving industry - for example, through close partnership working ABRA informed the inclusion of Argyll and Bute ports, as manufacturing and support sites, in the 'National Renewables Infrastructure Plan – West Coast Cluster 2011', to support the development of the offshore wind and marine renewables industry.

The alliance will target activity and align partner resources in light of both strategic and local circumstances, ultimately to ensure sustainability of communities and realise mutual advantage, by identifying options for effective partnership working to address local and national priorities, assisting Scotland to achieve its renewable energy targets and the industry to become a driver of Scotland's economic success.

Tiree Onshore Scenario Mapping Study

Argyll and Bute Council is working in partnership with Marine Scotland, Scottish Government, Highlands and Islands Enterprise, Tiree Community Development Trust, The Crown Estate, Caledonian Maritime Assets Ltd, Scottish Natural Heritage, National Health Service and Scottish Power Renewables to examine the onshore implications associated with the proposed Argyll Array offshore windfarm, for the community of Tiree. Central to the study is community and stakeholder engagement and consultation.

Following a tendering exercise environmental consultants Ironside Farrar were appointed to take forward the study in June 2010. The project will consider the potential onshore implications arising from four scenarios identified by the developer, Scottish Power Renewables, for operations and maintenance activity, throughout the development of the proposed offshore windfarm, seeking to optimise the socioeconomic benefit to the island and mitigate any potential negative consequences of each scenario.

The project is being developed in an inclusive manner involving the community of Tiree, the developer and relevant public bodies who are involved in land use and marine planning and development, or who provide services such as health and education, with consultation

planned throughout the duration of the study. The main aim of the study will be to secure a sustainable vision for the future and provide a strategic decision-making tool, based on socio-economic and environmental appraisals.

In order to ensure as wide participation in and awareness of the study as possible a dedicated webpage has been established on Argyll and Bute Councils website, which provides access to the minutes of all Steering Group meetings, consultation event Information, including exhibition boards presented on the day, and comment forms. As such communities and stakeholders who are unable to attend consultation events or wish to comment further have the opportunity to do so.

Effective partnership working at the local level

The Argyll and Bute Community Planning Partnership structure comprises of Thematic Groups that deal with the key themes of Economy, Environment, Social Affairs and the Third Sector and Communities.

In addition to the Thematic Groups, there are Local Area Community Planning Groups that enable and co-ordinate local involvement in Community Planning. This way of working has been proactive in enabling the community and third sector to participate, which in turn has allowed a real local flavour to emerge. The Third Sector Partnership, on behalf, of the sector, has a role on strategic groups and has developed stronger working links with the public sector through Community Planning.

The Council evidences effective engagement with citizens through the facilitation of various groups and organisations at different levels ranging from the strategic CPP and the Local Area Community Planning Groups (LACPGs) to the localised and single issue community and working groups of various types, such as community councils, transport and Community safety forums.

The local community safety forums (which are multi agency groups incorporating concerned and or affected by citizens and groups) work with the council and its partner agencies to minimise the risks faced by the public. Each administrative area has a forum and while the work undertaken by each group has some commonality, it is tailored to specific local circumstances.

Strathclyde Fire and Rescue works in partnership with the Scottish Ambulance Service to provide much needed assistance on remote islands. The provision of landing lights ensure that air assets have the ability to land on most occasions to ensure the Ambulance Service can evaluate casualties to critical care facilities.

Strathclyde Fire and Rescue also work with Strathclyde Police to provide facilities for police officers during office hours within a local community Fire Station. This ensures that all partners are able to make the best of the resources throughout Argyll and Bute. Regular meetings to discuss how best to use assets and facilities is fundamental to ensuring the partnership remains current.

The Third Sector

Argyll and Bute Third Sector Partnership is a partnership between the infrastructure support organisations of ABSEN (Argyll and Bute Social Enterprise Network), Argyll Voluntary Action and Islay and Jura CVS. The Partnership operates the third sector fora across 7 areas of Argyll and Bute and is involved in, amongst other initiatives, the Mental Health Improvement and Promotion Plan and the Reshaping Care for Older People plans.

Working in partnership with local schools, the third sector interface is supported by our public sector colleagues to promote and encourage volunteering to young people in Argyll and Bute, resulting in many achieving additional skills as well as learning about citizenship and responsibility for themselves, their environment and for others. Over the last year, over 500 young people have engaged in this way.

The third sector also works with partners to assist and widen engagement with the community, successfully leveraging in external funding to progress community engagement and making results available for our public sector and other partners. Helping to inform service planning and delivery, the sector through Argyll Voluntary Action, last year reached nearly 900 people within the 'hard to reach' groups and was able to ensure views and concerns were fed back appropriately through the community planning mechanisms.





An exciting initiative has been work carried out with the Carnegie Trust to work with the third sector to identify good practice in alternative ways of delivering services with the third sector. Initial work is underway which will be reflected in future actions.

Summary Table of Progress on Outcomes 2010/11

		Status
1.	We live in a Scotland that is the most attractive place for doing business in Europe.	● Amber
2.	We realise our full economic potential with more and better employment opportunities for our people.	● Amber
3.	We are better educated, more skilled and more successful, renowned for our research and innovation.	● Green
4.	Our young people are successful learners, confident individuals, effective contributors and responsible citizens.	● Amber
5.	Our children have the best start in life and are ready to succeed.	● Amber
6.	We live longer, healthier lives.	● Green
7.	We have tackled the significant inequalities in Scottish society.	● Green
8.	We have improved the life chances for children, young people and families at risk.	● Red
9.	We live our lives safe from crime, disorder and danger.	● Green
10.	We live in well-designed, sustainable places where we are able to access the amenities and services we need.	● Red
11.	We have strong, resilient and supportive communities where people take responsibility for their own actions and how they affect others.	● Green
12.	We value and enjoy our built and natural environment and protect it and enhance it for future generations.	● Green
13.	We take pride in a strong, fair and inclusive national identity.	
14.	We reduce the local and global environmental impact of our consumption and production.	● Amber
15.	Our public services are high quality, continually improving, efficient and responsive to local people's needs.	● Amber






National Outcome 1 – We live in a Scotland that is the most attractive place for doing business in Europe.




Key success measures

Ref	Lead Organisation	Success measures	Commentary	Status
HIE1a	Highlands and Islands Enterprise	New growth plans developed with account managed businesses.	The number of new growth plans developed with account managed businesses in 2010/11 was 24 which met the annual target set.	 Green
HIE1b	Highlands and Islands Enterprise	Total of account managed businesses	Total number of account managed businesses in 2010/11 achieved the target of 60.	 Green
NP02	Scottish Government	Business start up rate	Business start up rate in 2009 was 32/10,000 adults. This was less than 36/10,000 adults achieved in 2008 and also the national average for 2009. At a national level, there was also a decline in the business start up rate. The reforms to Scottish Enterprise and Highlands and Islands Enterprise, the transfer of the Business Gateway contracts in the Scottish Enterprise area to Local Authorities and the extension of the Business Gateway service to Highlands and Islands Enterprise area will support and stimulate business creation, competitiveness, innovation and growth across Scotland.	 Red
LPI09	Visit Scotland	Annual visitor numbers to Tourist Information Centres	The monthly number of visitors to Tourist Information Centres was above target as at end of March 2010/11.	 Green

National Outcome 2 – We realise our full economic potential with more and better employment opportunities for our people.



Key success measures

Ref	Lead Organisation	Success measures	Commentary	Status
LPI06	Argyll and Bute Council	Percentage of planning applications dealt with in 2 months	FQ4 2010/11 performance of 72.1% exceeded the set target and is amongst the best performance recorded by Argyll and Bute Council in recent years.	 Green
ABC01b	Argyll and Bute Council	Clear objectives for renewables development	The Strategy has been superseded by the Renewable Energy Action Plan which was approved by the Community Planning Partnership (CPP) in August 2010. Notable successes include the CPP Renewables Seminar, the launch of Argyll and Bute Renewables Alliance and the 'Renewable Interactive Mapping System which has now been created.	 Green
		Developers signed up to the renewable concordat	Scottish Power and Scottish and Southern Energy have both signed up to the Argyll and Bute Strategic Concordat. Separate negotiations have taken place on other windfarms in relation to community benefits. All operating windfarms in Argyll and Bute have community windfarm trust funds associated with each of them.	 Green
ABC06b	Argyll and Bute Council	Progress to release land around Helensburgh and Cardross for development	The Shandon, Helensburgh and Cardross Green Belt Review was completed in FQ3 10/11.	 Green
HIE2	Highlands and Islands Enterprise	Number of account managed social enterprises	20 account managed social enterprises were supported through growth plans in 2010/11 against a target of 16.	 Green

LPI04	Scottish Government	'Young' age cohorts as proportion of population	<p>The % of the population in the 0 - 15 age group was stable at 16% in 2010.</p> <p>Although the population of the 16 – 24 age group in Argyll and Bute has fallen to 9188 in 2010 compared with 9296 in 2009, 10% of the total population are in the 16 – 24 age group which is stable compared with 2009.</p>	 Green
LPI05	Scottish Government	Increased levels of net in-migration	There continues to be a trend of outward migration from Argyll and Bute as the population estimates has fallen to 89,200 in 2010 compared with 90,040 in 2009.	 Red
ABC09a	Argyll and Bute Council	Business start ups supported	For 2010/11, 159 businesses were supported to start-up exceeding the target of 135 by 18%. This is an increase of 19 percentage points on last year's (2009/10) figure of 133 business start-ups supported.	 Green
		% supported businesses still operating after 2 years	This data will become available once the Business Gateway service has been operating for over two years - i.e. late in 2011	










National Outcome 3 – We are better educated, more skilled and more successful, renowned for our research and innovation.









Key success measures










Ref	Lead Organisation	Success measures	Commentary	Status
NP07	Scottish Government	School leavers in positive destinations	87.8% of school leavers in Argyll and Bute were in positive destinations in 2009/10 indicating an increase from 87.4% in 2008/09.	 Green
AC1	Argyll College	FE activity increases to match the Scottish average	Scottish Funding Council will provide Argyll College with the last tranche of funded activity in 2011-12 which will bring the college's activity level to close to 9,000 SUMs, almost double what it was 4 years ago.	 Green

National Outcome 4 – Our young people are successful learners, confident individuals, effective contributors and responsible citizens.





Key success measures

Ref	Lead Organisation	Success measures	Commentary	Status
ABC04f	Argyll and Bute Council	Pupils engaged in Skills for Work	606 courses offered for skills for work were taken up marking a significant increase from the previous year when only 471 were taken up.	 Green
ABC04a	Argyll and Bute Council	Curriculum for Excellence implemented	Overall performance for Curriculum for Excellence	 Green
			100% of pupils experienced different teachers in 2010/11	 Green
			76% of schools devoting at least 25% of curricular time on interdisciplinary learning by the end of Level 4 against a target of 75%.	 Green
			93% of schools meeting their target to reduce the number of teachers in contact with S1-S3 pupils against a target of 85%.	 Green
			32% of schools where all teachers are providing appropriate personal support to pupils against a target of 30%.	 Green
			99% of schools had a statement of opportunities for personal achievement highlighting a stable level of performance from the previous year.	 Green
			100% of schools providing vocationally orientated curricular experiences against a target of 100%.	 Green
			96% of schools with a pupil council against a target of 95%.	 Green

ABC04d	Argyll and Bute Council	Increase attainment in age 5-14 age range	Overall performance for Primary attainment	 Green
			Attainment level for Maths at 87% remains above the target of 82%.	 Green
			Attainment level for writing was 87% against a target of 77%.	 Green
			Attainment for reading remains stable at 87% and remains above the target of 84%.	 Green
			Overall performance for Secondary attainment	 Red
			Attainment performance for Maths increased from 64% to 67% against a target of 65% in 2009/10.	 Green
			The attainment level for reading fell from 79% to 76% and is below the target of 79%.	 Red
			The attainment level for writing fell from 58% to 55% and is currently below the target of 58%.	 Red








		Attainment levels in national qualifications	Overall performance in national qualifications	 Green
			15% of S6 students attaining 1 or more subjects at level 7 or better against the authority target of 14% and the national average of 12%	 Green
			34% of S6 students attaining 3 or more subjects at level 6 or better against the authority target of 32% and the national average of 33%.	 Green
			9% of S5 students attaining 5 or more subjects at level 6 or better which indicates a stable level of performance.	 Green
			22% of S6 students attaining 5 or more subjects at level 6 or better which was the same as both the authority target and the national average although performance.	 Green
			96% of S6 students attaining English and Maths at level 3 or better against the authority target of 95%.	 Green
			34% of S5 students attaining 3 or more subjects at Level 6 against a exceeding both the target (32%) and the national average (33%).	 Green
			84% of S4 students attaining or more subjects at Level 4 or better against a authority target of 82% and the national average of 73% and performance had improved on the 80.6% achieved in 08/09.	 Green
			39% of S4 students attaining 5 or more subjects at level 5 or better against the authority target of 37% and the national average of 33% and performance had improved on the 35.4% achieved in 08/09.	 Green





National Outcome 5 – Our children have the best start in life and are ready to succeed.

Key success measures				
Ref	Lead Organisation	Success measures	Commentary	Status
ABC04b	Argyll and Bute Council	Number of children accessing the Early Years service	The take up of pre-school provision achieved the target of 100%.	 Green
ABC04h	Argyll and Bute Council	Uptake of school meals	The uptake of free school meals on survey day decreased to 79% in 2010/11 compared with 85% achieved in 2009/10.	 Red
NHS-H3	Argyll & Bute CHP	Child healthy weight intervention programme	Total figure equates to 10 Full X programmes against trajectory of 27 (37%) and 225 mini X against trajectory of 125 (180%). Target for the end of 2010/11 was 165.	 Green
NP11	Scottish Government	Dental disease in children	In 2009/10, 68.3% of P1 children were decay free within the Argyll and Bute Community Health Partnership. This was higher than NHS Highland (63.7%).	 Green

National Outcome 6 – We live longer, healthier lives.

Key success measures

Ref	Lead Organisation	Success measures	Commentary	Status
ABC05c	Argyll and Bute Council	Waiting list for home care adults	1 person was awaiting Free Personal Care, within their home as part of a Community Care package in Argyll and Bute in March 2011. This was an improvement on the 8 people who were waiting in March 2010.	 Green
ABC05d	Argyll and Bute Council	Waiting list for residential care adults	6 people were awaiting a Care Home Placement in March 2011 against a target of no more than 10 people.	 Green
ABC05b	Argyll and Bute Council	Increase the % of older people receiving services cared for in care home	The overall percentage of people receiving care in the community in March 2011 was 65% against a figure of 64% in March 2010.	 Green
		Decrease the % of older people receiving services cared for with intensive home care	The percentage of people in institutional care in March 2011 was 35% showing improved performance against 36% in March 2010.	 Green
NHS-H4	Argyll & Bute CHP	Achieve agreed number of alcohol screenings using the setting-appropriate screening tool and appropriate alcohol brief intervention, in line with SIGN 74 guidelines by 2010/2011.	Trajectory for February = 3635 against a target of 3691 by end of 2010/11	 Green
NHS-STANDARD	Argyll & Bute CHP	Diagnostic tests: 6 weeks	Argyll and Bute CHP achieved their target of having no patients waiting over 4 weeks at March 2011.	 Green
NHS-H7	Argyll & Bute CHP	Proportion of new born children breastfed	The level of performance is stable for this indicator. Argyll and Bute CHP is consistently achieving 29% or higher.	 Green

NHS-T12	Argyll & Bute CHP	Reduce emergency inpatient bed days for aged 65+ to 3,238 per 1,000 population by Mar 2011	The figure at the end of FQ3 was 3,099 against a target of 3,238/1,000 population by Mar 2011.	 Green
NHS-T4	Argyll & Bute CHP	Reduce number of psychiatric readmissions	The performance for FQ2 09/10 was 54 against a target of 68 readmissions by December 2009	 Green
NHS-T6	Argyll & Bute CHP	Reduce hospital admissions rates (for Chronic Obstructive Pulmonary Disease, Asthma, Diabetes, Coronary Heart Disease)	The readmission rate for FQ3 10/11 was 7,481/100,000 population against a target of 9,130/100,000. Data for FQ4 10/11 still unavailable.	 Green
NHS-T9	Argyll & Bute CHP	Improve management of dementia patients	Figures in 2010/11 shows a favourable level of performance in the early diagnosis and management of dementia patients. In March 2011, 722 per 100,000 people had been diagnosed early which was a significant increase from 577 per 100,000 in 2009/10.	 Green


National Outcome 7 – We have tackled the significant inequalities in Scottish society.


Key success measures

Ref	Lead Organisation	Success measures	Commentary	Status
ABC05a	Argyll and Bute Council	Community based support for children affected by disability	In March 2011 86% of children with a disability receive community based support against a target of 80%.	● Green
	Argyll and Bute Council	Proportion of looked after and accommodated children in a residential setting	In March 2011, 24% of Looked After Accommodated Children were in a residential placement against a target of no more than 27%.	● Green
ABC05b	Argyll and Bute Council	Resource centre placement for learning disability clients. (Resource Centre only)	4% of Learning Disability service users attend resource centres against a target of no more than 10% for March 2011.	● Green
ABC06a	Argyll and Bute Council	Completions on shared equity and social rented houses	A total of 182 completions were achieved in 2010/11 against a target of 75.	● Green
		Proportion of homeless households assessed in priority need	Performance for FQ4 2010/11 was recorded at 91% which exceeded the target set of 80%.	● Green
		Repeat homelessness within 12 months of case being completed	The figure for FQ4 2010/11 was 2% which remains well within the target of no more than 3.5%	● Green

National Outcome 8 – We have improved the life chances for children, young people and families at risk.






Key success measures



Ref	Lead Organisation	Success measures	Commentary	Status
ABC04c	Argyll and Bute Council	Attainment of looked after children: Number and percentage attaining at least one SCQF level 3 (any subject)	<p>After very high performance levels of 95.7% in 2008/2009, academic attainment declined to 57.9% in 2009/10. The underlying attainment levels are:</p> <p>Looked After Away From Home ('accommodated') = 71.4% (down from 75% in 2009/10)</p> <p>Looked After At Home = 50% (down from 100% in 2009/10).</p> <p>This indicator is no longer collected at a national level. Within Argyll and Bute the small numbers of children in this grouping means that the data is subject to significant fluctuation and meaningful trend analysis is difficult to achieve.</p>	 Red

		<p>Attainment of looked after children: Number and percentage attaining at least one SCQF level 3 in English AND Maths</p>	<p>After high levels of performance of 73.9% in 2008/2009, academic attainment fell to 36.8% in 2009/10. The underlying attainment levels are:</p> <p>Looked After Away From Home ('accommodated') = 57% (down from 75% in 2009/10) Looked After At Home = 25% (down from 74% in 2009/10)</p> <p>This indicator is no longer collected at a national level. Within Argyll and Bute the small numbers of children in this grouping means that the data is subject to significant fluctuation and meaningful trend analysis is difficult to achieve.</p>	<p> Red</p>
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National Outcome 9 – We live our lives safe from crime, disorder and danger.




Key success measures




Ref	Lead Organisation	Success measures	Commentary	Status
LTS01	Strathclyde Police provides data to Argyll and Bute Council	Road accidents: fatal and serious injuries	There were 12 fatal and serious injuries on Argyll and Bute roads in FQ4 10/11 and although this was an increase on FQ3 10/11 it was fewer than the 16 recorded in FQ4 09/10.	 Green
LTS02	Strathclyde Police provides data to Argyll and Bute Council	Road accidents: slight injury casualties	The number of slight injury casualties decreased significantly to 193 in 2010 compared with 308 in 2009.	 Green
LTS03	Strathclyde Police provides data to Argyll and Bute Council	Road accidents: child killed or seriously injured	There was 1 child killed or seriously injured in 2010 against 5 in 2009 and also the target figure of 8.	 Green
SP1a	Strathclyde Police	Violent crime: Crimes of Violence (Group 1)	The number of crimes per violence per 10,000 population has decreased to 12/10,000 population which is below the 4 year rolling average of 13/10,000 population.	 Green
SP2a	Strathclyde Police	Substance misuse: Anti-social offences (Consumption of alcohol in public and Urinating in Public)	The number of anti social offences recorded remains was 72/10,000 population in 2010/11 which is significantly higher than both the target and the baseline figure.	 Green

SP2b	Strathclyde Police	Substance misuse: Number of persons detected for drug supply crimes	Although there has been a decrease in the rate of detections of drug supply, 62/10,000 population in 2010/11 compared to 66/10,000 population in 2009/10, performance remains above both the target of 60/10,000 population and the baseline of 50/10,000 population.	 Green
NP23	Scottish Government	Reduce overall reconviction rates by 2 percentage points by 2011	<p>Of all individuals convicted in 2006/07, 42% were reconvicted within a period of 2 years which was an increase in the previous year but below the target set (43%) and also the national average (44%).</p> <p>Publications are released on an annual basis and cover the period 3 years previously to the year of publication.</p>	 Green

National Outcome 10 – We live in well-designed, sustainable places where we are able to access the amenities and services we need.



Key success measures



Ref	Lead Organisation	Success measures	Commentary	Status
LPI01	Argyll and Bute Council receives data as per Scottish Roads Maintenance Condition Survey (SRMCS)	Network road condition indicator (excludes trunk roads)	The % of the roads network that requires further investigation (18%) or should be considered for maintenance (38%) remains above the targets of 9% and 31% respectively.	 Red
LPI02	Scottish Government	Scottish Household Survey – maintain positive perceptions of neighbourhoods	Analysis for Argyll and Bute is only possible using our two year datasets with the latest available being the SHS 2007/2008 release. The SHS 2009/10 annual report is scheduled to be released in August 2011 and the SHS 2009/2010 Local Authority Tables are scheduled to be released at the same time. This indicator will be updated at that time.	 Green
ABC08	Argyll and Bute Council	Waterfront and town centre regeneration - progress on the key projects that comprise the CHORD programme	50% of Full Business Cases have now been approved achieving the target (50%) that was set.	 Green

NP27	Scottish Government	House building rate	217 new house builds in Argyll and Bute for 2009/10 which is significantly lower than 2008/09. However this was a trend for the majority of local authorities in the current difficult financial climate and the significant reductions in Scottish Government grant assistance for affordable housing development.	 Red
AC2	Argyll College	Increased provision of HE activity	Due to restrictions on UHI's ability to grow, Argyll College will not get any increase in HE activity in the foreseeable future.	 Red
AC3	Argyll College	Argyll College achieves fundable body status with Scottish Funding Council	Argyll College have reached agreement on being relieved of the management charge paid to North Highland College and we are also now fully recognised as a college by Scotland's Colleges but will not receive fundable body status With Scottish Funding Council.	 Red

National Outcome 11 – We have strong, resilient and supportive communities where people take responsibility for their own actions and how they affect others.





Key success measures

Ref	Lead Organisation	Success measures	Commentary	Status
NP28	Scottish Government	Increase the percentage of adults who rate their neighbourhood as a good place to live	<p>97% of the population of Argyll and Bute rated their neighbourhood as a good place to live in compared with a national figure of 82%.</p> <p>Analysis for Argyll and Bute is only possible using our two year datasets with the latest available being the SHS 2007/2008 release. The SHS 2009/10 annual report is scheduled to be released in August 2011 and the SHS 2009/2010 Local Authority Tables are scheduled to be released at the same time. This indicator will be updated at that time.</p>	 Green
NP29	Scottish Government	Decrease the estimated number of problem drug users in Scotland by 2011	<p>The number of problem drug users in Argyll and Bute has decreased to 548 in 2006 compared with 579 in 2005.</p> <p>The data for this national indicator is taken from the national prevalence study which is conducted every 3 years - therefore this figure is not available on an annual basis. The 2006 figure is therefore reported in the study which was completed in 2009.</p>	 Green

NP17	Scottish Government	Reduce the percentage of the adult population who smoke to 22% of adults by 2010	<p>20.9% of adults smoke against a national average of 25.2%. the target is for 22% of the adult population to smoke by the end of 2010.</p> <p>Analysis for Argyll and Bute is only possible using our two year datasets with the latest available being the SHS 2007/2008 release. The SHS 2009/10 annual report is scheduled to be released in August 2011 and the SHS 2009/2010 Local Authority Tables are scheduled to be released at the same time</p>	 Green
NP18	Scottish Government	Reduce alcohol related hospital admissions by 2011	The number of alcohol related hospital admissions decreased in 2009/10 to 847 compared with 877 in 2009/10.	 Green

National Outcome 12 – We value and enjoy our built and natural environment and protect it and enhance it for future generations.

Key success measures

Ref	Lead Organisation	Success measures	Commentary	Status
SEARS2a	SEARS	Trial reintroduction of beavers to Knapdale	The reintroduction of beavers to Argyll and Bute remains an ongoing project that has successfully delivered its milestones..	 Green
SEARS4	SEARS	Publication of River Basin Management Plan	The date for 2008 highlighted that performance at Argyll and Bute level at 73% was above target set of 65%.	 Green
NP33	Scottish Government	Increase to 95% the proportion of protected nature sites in favourable condition	A figure of 89.7% is an interim figure for 2010/11. This figure is still well above the national average of circa 80%. It is very difficult to reach the national target of 95% in an area like Argyll and Bute because of the large number of protected sites although progress towards the national target is continuing. Performance for 2010/11 is stable in comparison with 2009/10.	 Green
ABC03a	Argyll and Bute Council	Clear objectives for forestry development	The Forestry Strategy was approved by Argyll and Bute Council in April 2011.	 Green





National Outcome 13 – We take pride in a strong, fair and inclusive national identity.

Key success measures

There are no key success measures relating to this national outcome for 2010/11.

National Outcome 14 – We reduce the local and global environmental impact of our consumption and production.






Key success measures

Ref	Lead Organisation	Success measures	Commentary	Status
ABC01a	Argyll and Bute Council	Council reduces CO2 emissions	Argyll and Bute Council has been working with The Carbon Trust as part of their Carbon Management Revisited programme. A key outcome arising from programme participation will be a revised Carbon Management Plan (CMP) dealing with new drivers, key actions, new project identification, data improvements by the end of 2011. The Carbon Management Plan has delivered 107 tonnes CO ₂ per annum.	 Red
ABC02a	Argyll and Bute Council	Increased recycling rate for household waste	The % of waste recycled and composted in FQ4 2010/11 was 41.5% against a target of 40%. Performance for the previous 3 quarters in 2010/11 was also above the target of 40%.	 Green
		Reduced BMW ¹ going to landfill	In FQ4 2010/11, 4,695 tonnes of Biodegradable Municipal Waste was sent to landfill against a target of no more than 6,140 tonnes.	 Green
LTS04 (ABC07b)	Argyll and Bute Council	Increase by 3% per annum passenger numbers on buses	The number of passengers in 2010 was 1,113,449 which remains above the target set of 1,062,120.	 Green

¹ Biodegradable municipal waste

National Outcome 15 – Our public services are high quality, continually improving, efficient and responsive to local people’s needs.

Key success measures				
Ref	Lead Organisation	Success measures	Commentary	Status
NP43	Scottish Government	Improve people’s perceptions of the quality of public services delivered	Overall perception of public services remains above the targets set.	Green
			Analysis for Argyll and Bute is only possible using our two year datasets with the latest available being the SHS 2007/2008 release. The SHS 2009/10 annual report is scheduled to be released in August 2011 and the SHS 2009/2010 Local Authority Tables are scheduled to be released at the same time. This indicator will be updated at that time.	
			78 % of adults satisfied with local health services compared with the national average of 82% but has met the target for Argyll and Bute of 78%.	Green
			68% of adults satisfied with police compared with the national average of 60%.	Green
			68% of adults satisfied with fire services compared with the national average of 58%.	Green
			81% adults satisfied with refuse collection services compared with the national average of 78%.	Green
			64% of adults satisfied with local schools compared with the national average of 51%.	Green
			30% of adults satisfied with social work services compared with the national average of 24%.	Green

			57% of adults satisfied with public transport services compared with the national average of 62%.	 Green
			69% of adults satisfied with street cleaning services compared with the national average of 68%.	 Green
ABC12c	Argyll and Bute Council	Community engagement strategy implemented	Year 1 of Community Engagement strategy has been implemented.	 Green
NHS-H5	Argyll & Bute CHP	Reduce suicide rate between 2002 and 2013 by 20%, supported by 50% of key frontline staff in mental health and substance misuse services, primary care, and accident and emergency being educated and trained in using suicide assessment tools/ suicide prevention training programmes by 2010	Staff educated and trained in using suicide assessment tools/prevention training has increased to 42% in March 2011 compared with 26% in March 2010.	 Green
NHS-H6	Argyll & Bute CHP	Through smoking cessation services, support 8% of your Board's smoking population in successfully quitting (at one month post quit) over the period 2008/9 – 2010/11	As a result of the smoking cessation services available, there has been an increase in the Community Health Partnership's smoking population successfully quitting. The cumulative figure for 2008/09 – 2010/11 was 1,229 compared with a target of 1,338 by the end of March 2011 therefore the target (8% of the smoking population) was not achieved.	 Red

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**Argyll and Bute Community Planning
Partnership**

**Management Committee
Date: 14th December**

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Title: Community Plan and Single Outcome Agreement 2012-13

1.0. Introduction

- 1.1. The Community Planning Partnership is launching a combined Single Outcome Agreement/ Community Plan (SOA/ CP) in April 2012. This will be a one year document.

2.0. Recommendations

- 2.1. That the Management Committee approves the content of the plan.
- 2.2. That the Management Committee agrees that the new SOA/ CP will be launched by the full partnership in February 2012.

3.0. Detail

- 3.1. The management committee approved the new draft format, design and content of a combined single outcome agreement/ community plan at the meeting in August 2011.
- 3.2. Appendix 1 shows the latest draft.

4.0. Conclusion

- 4.1. The CPP continues to develop its practice through self assessment and effective planning and performance management. The new SOA/ CP provides a clearer message about the vision and purpose of community planning in Argyll and Bute and identifies successes and areas of performance that will be monitored for the duration of the new plan.

Jane Fowler, Head of Improvement and HR
23rd November 2011

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DRAFT

Argyll and Bute
Community Plan
and Single Outcome Agreement
2012-2013

produced by the Argyll and Bute Community Planning Partnership

Nì sinn le chèile gach nì a tha nar comas
Realising our potential together



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Argyll and Bute Community Planning Partnership is committed to promoting equality

Key Principles:

- no-one is disadvantaged because of their race or ethnic origin, disability, gender, age, sexual orientation, or religion and belief
- the differences between people are valued and good relations between groups are promoted
- people are treated fairly and with equal respect
- informed assessments are made on the impact of policies and services
- people are involved in the decisions that affect them and encouraged to participate in public life



Foreword

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Foreword from Chair of CPP and Management Committee.

We would like to welcome you to the Argyll and Bute Community Plan and Single Outcome Agreement 2012 – 2013.

This is our interim plan which highlights our work to date and gives you the opportunity to find out more about the work of the Argyll and Bute Community Planning Partnership.



Cllr Dick Walsh



Derek Leslie

Partnership working, especially in these challenging times is of utmost importance to us in Argyll and Bute. We hope that through this plan you get a flavour of the particular issues we face and how we hope to rise to these challenges. Our geography in particular causes us specific issues. We have a substantial mainland area, but we also have twenty five inhabited islands. Service delivery, as you may expect, can be difficult but we are determined that, through Community Planning, we will continue towards our goal of improving the life of residents and visitors to Argyll and Bute.

We hear about partnership working often, but it is only by working together that we are able to shape the lives of those of us fortunate enough to live in Argyll and Bute. Community Planning brings together the main public sector organisations, the third sector and local enterprise to make the best possible team to deliver your aspirations.

Community Planning has the community at its heart and in consulting communities it helps us to understand what is important to you.

Councillor Dick Walsh Chair of the Argyll and Bute Community Planning Partnership and Derek Leslie Chair of the Management Committee



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1: Introduction

Community Planning is a process whereby public agencies and other key stakeholders work together to deliver better services and, through representation and participation, involve people and communities in the decisions that affect them most.

The **Scottish Government** and **Argyll and Bute Community Planning Partnership** entered into a new relationship with the Concordat agreed in November 2007. An agreement based upon mutual respect and commitment to shared objectives. The **Single Outcome Agreement** was at the core of that new relationship and reflected the spirit of partnership working in Argyll and Bute. Argyll and Bute's first Single Outcome Agreement was agreed with the Scottish Government in August 2009 and covered three years, from 2009 to 2012, highlighting outcomes to be achieved in that period.

This combined **Community Plan** and **Single Outcome Agreement 2012-2013** will bridge the one year from the end of the Single Outcome Agreement period to the end of the current Community Plan timeframe. This one year plan will continue to ensure that Argyll and Bute contributes to the delivery of the Government's 15 national outcomes and delivers better outcomes for our communities.

The **Argyll and Bute Community Planning Partnership** is focused on what residents have told us is most important to them. This one year combined Community Plan and Single Outcome Agreement sets out the overall direction and vision for the area until 2013 together with our approach to the main issues that face Argyll and Bute. All the partners are committed to this one year plan and each partner has reflected the key issues in their own plans as appropriate.

Delivery through Partnership

The Argyll and Bute Community Planning Partnership is responsible for delivering the Community Plan and Single Outcome Agreement (SOA). This combined plan will be monitored through the Community Planning Partnership's Thematic Groups and by the Management Committee, making sure that that the Community Planning Partnership delivers outcomes.

The vision for community planning in Argyll and Bute is:

Realising Our Potential Together

The core values underpinning this vision are that:

We involve and listen to our customers and communities

We take pride in delivering best value services

We are open, honest, fair and inclusive

We respect and value everyone

Consulting Communities

Through the Argyll and Bute Citizens' Panel and local consultation events the CPP asks about issues affecting communities. Last year you told us that you wanted front line services protected and savings should be made in non essential functions such as travel, subsistence, venue hire and advertising and that there should be increases in fees and other charges. You also told us that more money needed to be spent on our roads and as a result of that an additional £15m was committed over three years.



2: Local Context

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About Argyll and Bute

Argyll and Bute is an area of outstanding beauty and varied geography stretching from the main urban area of Helensburgh in the east to the island of Tiree in the West.



The area's population of 89,200 is spread across the second largest local authority area in Scotland and has the third sparsest population density, with an average population density of just 0.13 persons per hectare. Seventeen per cent of Argyll and Bute's population live on Islands. Forty-five per cent live in settlements of 3,000 or more people; conversely, 55 per cent of Argyll and Bute's population live in settlements smaller than 3,000 people, or outwith settlements altogether. 80 per cent of Argyll and Bute's population live within one kilometre of the coast.

Argyll and Bute has 25 inhabited islands, including Bute, Islay, Jura, Mull, Iona, Coll and Tiree, more than any other local authority in Scotland. The area is also home to Loch Awe (at 41 kilometres, the longest freshwater body in Britain) and several long sea lochs, which bisect the landscape.



The importance of the natural environment is indicated by the 120 Sites of Special Scientific Interest that have been designated within the area. Combined, these cover almost ten per cent of Argyll and Bute's land area. Additionally, almost thirty per cent of the Loch Lomond and the Trossachs National Park area falls within the area.

The People

The changing demographic profile of the area presents one of the area's greatest challenges. Over the twenty-five year period from 2008, the proportion of 0-15 year olds is projected to fall by almost 14%, working age population by almost 14%, and the proportion of the population of pensionable age to increase by 20%. Average gross weekly pay for fulltime workers is lower in Argyll and Bute than in Scotland (£470.20, compared to a Scottish average of £486.90). An estimated 15 per cent of jobs in Argyll and Bute are tourism-related. This compares to 9 per cent of Scottish jobs. Service sector jobs account for 86 per cent of all employee jobs in Argyll and Bute, compared to 82 per cent across Scotland. Thirty-four per cent of employee jobs in Argyll and Bute are in 'public administration, education and health'. This compares to 32 per cent for Scotland.

Our challenges

The key challenges we face relate to:

- **our geography** – a highly rural area with many small communities, often separated by water. Access to the area and to key services are perennial challenges
- **changing population** – with more extremes than most of Scotland and the differences are getting greater we face increasing costs and challenges to deliver services to older people and the need to encourage young people to move to the area so that our economy can grow
- **people on the fringe** – many of our communities are very isolated and risk collapsing as population changes take affect alongside urban communities where deprivation can create real hardships
- **the financial pressure on public services** as we have to find efficiencies for services directed to communities that are costly to support



2: Argyll and Bute Community Planning Partnership

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The Argyll and Bute Community Planning Partnership

The Partnership was set up in 2001 to coordinate the delivery of services and other activities in Argyll and Bute to improve the quality of life and physical environment for residents and visitors to the area. The Partnership consists of a number of groups:

The Full Partnership

-this is the body that provides the governance – the overall leadership and representation to ensure that the different groups and organisations that make up the Partnership are focused on the community’s priorities. It is chaired by the Leader of the Council, the person with the clearest democratic authority in the area.



The Management Committee

-this is the decision-making body for the Partnership. Partner organisations chair the Committee on a rotational basis.

The Management Committee meets every two months and brings together the organisations with the most significant influence on service delivery in Argyll and Bute.

The Management Committee ensures that the work of the Partnership has the leadership and capacity to do its job.

Thematic Groups

-these groups coordinate the activities of relevant members of the Partnership to ensure that the plan agreed by the Full Partnership is delivered. This plan sets out the community planning partnership’s priorities under the 4 themes of:

Economy; Environment; Social Affairs and Third Sector and Communities.

Strategic Partnerships

-there are a number of strategic partnerships in Argyll and Bute helping deliver Community Planning outcomes.





Local Community Planning

-these local partnerships are made up of local representatives of Community Planning Partners and local communities.



3: CPP Themes and National Outcomes

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CPP Theme	National Outcomes
<p>Argyll and Bute Community Planning Partnership</p>	<p>15—Our public services are high quality, continually improving, efficient and responsive to local people’s needs.</p>
 <p>Economy</p>	<p>1—We live in a Scotland that is the most attractive place for doing business in Europe. 2—We realise our full economic potential with more and better employment opportunities for our people . 3—We are better educated, more skilled and more successful, renowned for our research and innovation.</p>
 <p>Environment</p>	<p>10—We live in well designed, sustainable places where people are able to access the amenities and services they need. 12—We value and enjoy our built and natural environment and protect it and enhance it for future generations. 14—We reduce the local and global environmental impact of our consumption and production</p>
 <p>Social Affairs</p>	<p>3—We are better educated, more skilled and more successful, renowned for our research and innovation. 4—Our young people are successful learners, confident individuals, effective contributors and responsible citizens. 5—Our children have the best start in life and are ready to succeed. 6—We live longer, healthier lives. 7—We have tackled the significant inequalities in Scottish life. 8—We have improved the life chances for children, young people and families at risk 9—We live our lives safe from crime, disorder and danger</p>
 <p>3rd Sector and Communities</p>	<p>7—We have tackled the significant inequalities in Scottish life. 11—We have strong, resilient and supportive communities where people take responsibility for their own actions and how they affect others. 13—We take pride in a strong, fair and inclusive national identity.</p>



4: Economy

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We need our people to have the right skills and attitudes to seize opportunities. We need to ensure that our economy is diverse, dynamic and highly adaptable with the ability to attract people of all ages to live and work here.

Local Outcomes	National Outcomes
<p>CPP 1— Argyll and Bute has more new businesses operating in the area, creating more jobs.</p> <p>CPP 2— We have a skilled and competitive workforce capable of attracting employment to Argyll and Bute</p> <p>CPP 3— We have contributed to an environment where existing and new businesses can succeed.</p> <p>CPP 4—Our transport infrastructure adapts and develops to meet the social and economic needs of our communities.</p>	<p>1 We live in a Scotland that is the most attractive place for doing business in Europe.</p> <p>2 We realise our full economic potential with more and better employment opportunities for our people .</p> <p>3 We are better educated, more skilled and more successful, renowned for our research and innovation.</p>

Key Strategic Documents

- **Scottish Government Economic Strategy**
<http://www.scotland.gov.uk/Publications/2011/09/13091128/0>
- **ABC Economic Development Action Plan**
<http://www.argyll-bute.gov.uk/business-and-trade/economic-development-action-plan>
- **Renewable Energy Action Plan**
<http://www.argyll-bute.gov.uk/planning-and-environment/renewable-energy-action-plan>
- **Strategic Housing Investment Plan**
<http://argyllcommunities.org/files/2011/08/LHS-Summary-Email-Version.pdf>
- **ABC Corporate Management Asset Plan**
Link?
- **Argyll and Bute Development Plan**
<http://www.argyll-bute.gov.uk/planning-and-environment/local-plan>
- **HIE Operating Plan 2011-14**
<http://www.hie.co.uk/about-hie/news-and-media>
- **ABSEN Business Plan**
<http://www.absen.org.uk/articles/article.php?sectionID=5&articleID=43>
- **Skills Development Scotland Strategy**
<http://www.skillsdevelopmentscotland.co.uk/our-story/our-strategy.aspx>



4: Economy

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Code	Outcome	Success measures*	Target/timescale	Bench-mark	Lead
CPP 01	Argyll and Bute has more new businesses operating in the area, creating more jobs.	No of business start ups supported	135 - March 2013 (Council target for Business Gateway)		ABC
		Business survival rate beyond three years	Post 2012	With national trend figure	ABC
		No of social enterprises assisted to start up	30 – March 2013	20	TSP
CPP 02	We have a skilled and competitive workforce capable of attracting employment to Argyll and Bute	No of people in employment (NOMIS - Annual Population Survey April 2010 to March 2011, working age population, 16-64 years)	Measure trends on an annual basis against current actual benchmark data – maintain relative trends.	40,300	Economy CPP Thematic Group
		Self employment rate (NOMIS - Annual Population Survey April 2010 to March 2011, working age population, 16-64 years)	Measure trends on an annual basis against current actual benchmark data – maintain relative trends.	13.0%	
		No of unemployed (NOMIS – Claimant Count, October 2011)	Measure trends on a monthly basis against current actual benchmark data – maintain relative trends.	1,834	Economy CPP Thematic Group
CPP 03	We have contributed to an environment where existing and new businesses can succeed.	Long term unemployed (NOMIS – Claimant Count, October 2011)	Measure trends on a monthly basis against current actual benchmark data – maintain relative trends.	710	
		No of volunteers or course participants finding employment through gaining skills	12 – March 2013	8 (local)	TSP
		% CHORD full business cases complete	100% - 2012/13		ABC
CPP 04	Our transport infrastructure adapts and develops to meet the social and economic needs of our communities.	Grants awarded to LEADER projects in rural areas of Argyll and the Islands	£6.5m		ABC
		Integrated transport – school/local transport bus contracts	150		ABC
		All ferry timetables - % sailings as timetabled	Tbc		ABC
	% flights on schedule	Tbc			ABC

*these are only a few of the success measures the CPP Economy Thematic Group uses. For a full list of all the Economic success measures visit <http://www.argyll-bute.gov.uk/community-life-and-leisure/thematic-groups>



4: Economy

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CHORD The Council is progressing well with its ambitious programme of regeneration in the five towns of **C**ampbeltown, **H**elensburgh, **O**ban, **R**othesay and **D**unoon (CHORD). Projects currently being implemented include Townscape Heritage Initiative's (THI) in Campbeltown and Rothesay and the Kinloch Road Regeneration project in Campbeltown. The plans to revitalise Helensburgh's town centre and esplanade should begin in early 2012. We are working to secure capital

funding for Rothesay Pavilion and continue to develop the business cases for the remaining projects within the programme, such as Dunoon and Oban.



The refurbishment of this prominent shopfront in Campbeltown has significantly enhanced the streetscape, bringing vacant floorspace back into use and creating employment.

Works included: Removal of existing board and reinstatement of left hand window; timber repairs to all windows; refurbishment of all doors to both elevations; removal of all redundant signage and cabling; redecoration of all elevations including render, windows, doors, and security bars. The works were completed in August 2011.



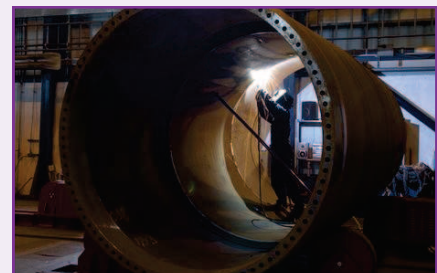
More information available at — <http://www.argyll-bute.gov.uk/content/chord-town-centre-regeneration-projects>

Inward Investment - Kintyre

2012 will see the re-opening of the Royal and Ugadale hotels in Kintyre after extensive refurbishment by the US based Southworth Developments Group. This significant investment which is being supported by the European Regional Development Fund and grant assistance from Highlands and Islands Enterprise (HIE) to reflect its importance to the wider local economy will build on the success the Group has already had in establishing the international reputation of the Machrihanish Dunes golf course.



Kintyre's role as a centre for the renewables industry has been restored after a joint venture between Scottish and Southern Energy and Marsh Wind Technology acquired the former Skykon factory. Production of towers for the Clyde Wind Farm has now recommenced retaining 85 jobs at the plant in Campbeltown. To secure this investment HIE is providing funding of £3.4million and Argyll and Bute Council is committing up to £12million to upgrade Campbeltown port and local roads. The inclusion of the area in the National Renewables Infrastructure Plan opens up opportunities for the growth and development of supply chain businesses.



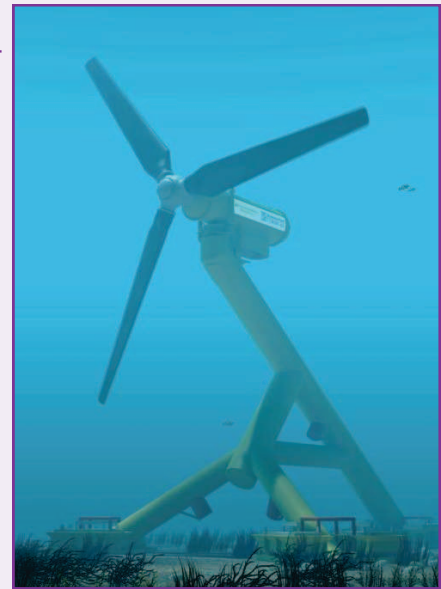


4: Economy

Argyll and Bute Renewables Alliance (ABRA)



The Argyll and Bute Renewables Alliance (ABRA) was developed from a key action identified in the REAP. ABRA brings together key partners including Argyll and Bute Council, Highlands and Islands Enterprise, Scottish Government, Marine Scotland, Scottish Power Renewables, Scottish and Southern Energy, Crown Estate Commission, Scottish Natural Heritage and Skills Development Scotland.



ABRA will ensure a strategic overview of renewable development, and a greater awareness of all the issues relating to this development across Argyll and Bute and Scotland, as well as assist with implementation of the REAP. Partners will identify options for coordinated and joined up discussions between public and private sectors, to allow for alignment of partner plans, objectives and future investment, to realise collective requirements in order to overcome barriers to development and maximise the opportunities presented by this industry, in order to achieve our vision as outlined by the REAP.



Leader

Leader is part of the Scotland Rural Development Programme (SRDP). LEADER is a bottom - up method of delivering support for rural development. With an ethos of strong partnership working and community empowerment, the Argyll and the Islands LEADER Local Action Group continues to fund new and innovative projects to support sustainable, community-based development and

growth of rural communities throughout the area.

In a time of economic uncertainty and despite the reduced availability of match funding, our communities continue to show innovation and drive to progress the sustainability of our area. During April 2010 – March 2011, Argyll and the Islands LEADER partnership has successfully contributed £1,531,443 of grant funding to 57 projects, under the themes of Revitalising Communities and Progressive Rural Economy





5: Environment



Argyll and Bute is an area of great natural beauty and diversity. We have huge natural potential for energy generation, food and drink, leisure and tourism. We need to develop the area further, whilst protecting and enhancing what makes it attractive.

Local Outcomes	National Outcomes
<p>CPP 5— The places we live, work and visit are well planned, safer and successful, meeting the needs of our communities.</p> <p>CPP 6 —We contribute to a sustainable environment.</p> <p>CPP 7— The full potential of our outstanding built and natural environment is realised through partnership working.</p>	<p>10 We live in well designed, sustainable places where people are able to access the amenities and services they need.</p> <p>12 We value and enjoy our built and national environment and protect it and enhance it for future generations.</p> <p>14We reduce the local and global environmental impact of our consumption and production.</p>

Key Strategic Documents

- **Biodiversity Plan**
<http://www.argyll-bute.gov.uk/news/2010/nov/local-biodiversity-action-plan-2010-2015>
- **Economic Development Action Plan**
<http://www.argyll-bute.gov.uk/business-and-trade/economic-development-action-plan>
- **Renewable Energy Action Plan**
<http://www.argyll-bute.gov.uk/planning-and-environment/renewable-energy-action-plan>
- **Strategic Housing Investment Plan**
<http://argyllcommunities.org/files/2011/08/LHS-Summary-Email-Version.pdf>
- **ABC Corporate Management Asset Plan**
Link?
- **Argyll and Bute Development Plan**
<http://www.argyll-bute.gov.uk/planning-and-environment/local-plan>
- **Argyll and Bute Woodland and Forestry Strategy**
<http://www.argyll-bute.gov.uk/woodland>
- **Scottish Natural Heritage Corporate Plan**
<http://www.snh.gov.uk/docs/C226686.pdf>
- **Loch Lomond and the Trossachs National Park Plan**
<http://www.lochlomond-trossachs.org/looking-after/corporate-plan/menu-id-891.html>
- **Scottish Rural Development Programme**
<http://www.scotland.gov.uk/Topics/farmingrural/Agriculture/grants/SRDProot>
- **Core Path Plan**
<http://www.argyll-bute.gov.uk/planning-and-environment/core-path-planning>



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5: Environment

Code	Outcome	Success measures*	Target/ timescale	Benchmark	Lead
CPP 05	The places we live, work and visit are well planned, safer and successful, meeting the needs of our communities.	% of category A water supplies to be improved to EC standards	64%		ABC
		% environmental health service requests resolved within 20 working days			ABC
		% of building warrants responded to within 20 days	80%		ABC
CPP 06	We contribute to a sustainable environment.	Reduction in Councils Carbon emissions.	3 years	9.7%	ABC
		No of tonnes of Biodegradable Municipal Waste to landfill		(5,250 - 2011)	ABC
		Increased Recycling ,composting and recovery rate for household waste	40% 11/12, 40%12/13	40%	ABC
CPP 07	The full potential of our outstanding built and natural environment is realised through partnership working.	Fulfil and communicate the actions and outcomes in the Local Biodiversity Action Plan	Targets contained within LBAP		LBAP
		SEARS partners and land managers to work together towards target of 95% of features on protected areas in favourable condition.	95%	95% (national target)	ABC
		Increase in usage of walking and cycling tracks (various sites)		1%	ABC

*these are only a few of the success measures the CPP Environment Theme Group uses. For a full list of all the Environment success measures visit <http://www.argyll-bute.gov.uk/community-life-and-leisure/thematic-groups>



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5: Environment

Argyll and Bute Renewable Energy Action Plan

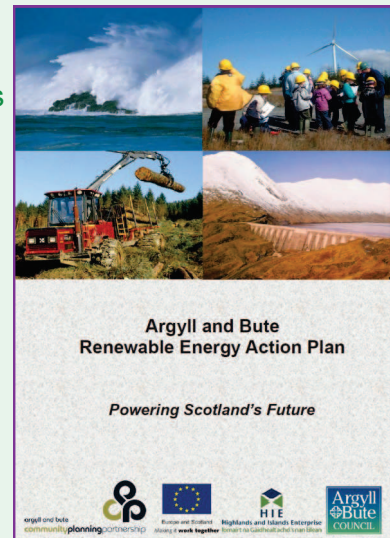


(CPP CP02: Sustainable Economic Assets – Maximise economic benefits from renewable energy sector; Agreement of 'Renewables Action Plan' for Argyll and Bute to promote economic development).

The Argyll and Bute Renewable Energy Action Plan (REAP), endorsed by the Executive Committee 12th August 2010, was developed from a key action in the Argyll and Bute Community Plan 2009-2013. The Renewable Energy sector is increasingly being recognised as a significant driver of Scotland's future economic success. The REAP recognises the potential of Argyll and Bute's abundant renewable resource, and provides a framework to facilitate a co-ordinated partnership approach in order to realise the potential of our sustainable economic assets, in contributing toward future economic development for Argyll and Bute and Scotland. It outlines our vision, and actions to achieve this, which seeks to ensure:

"Argyll and Bute will be at the heart of renewable energy development in Scotland by taking full advantage of its unique and significant mix of indigenous renewable resources and maximising the opportunities for sustainable economic growth for the benefit of its communities and Scotland."

For more information on the Renewable Energy Action Plan visit - <http://www.argyll-bute.gov.uk/planning-and-environment/renewable-energy-action-plan>



Wildlife Tourism

Wildlife Tourism is a growing part of the tourist industry in Argyll and Bute. As fishing and agricultural industries struggle, specialist sectors, such as whale-watching and sea eagle-watching, can attract tourists to our remote and rural areas, contributing to the local economy.



Marine and land based wildlife tourism is well-established on Mull and a range of trips are on offer to visitors, including those related to the Sea Eagle project.

Wildlife Tourism brings a range of social and economic benefits to the wider local community. Local boat operators, local food producers, accommodation providers and local artists are among some of those who benefit from people visiting the area, staying longer and spending more money. This is recognised in the Woodland and Forestry Strategy which seeks to further develop woodlands' contribution to tourism and recreation in Argyll and Bute.





5: Environment

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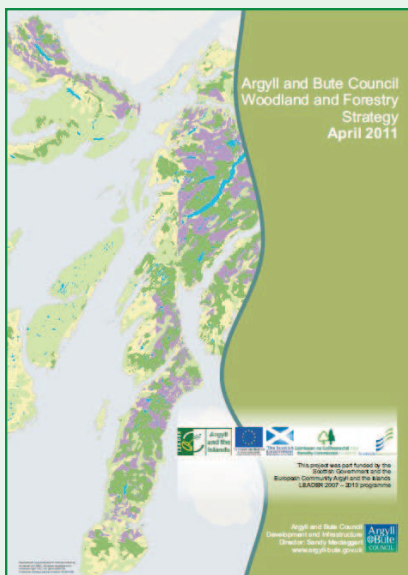
Argyll and Bute Core Paths Plan

The Finalised draft of the Core Paths Plan was published in January 2011 and the Outdoor Access Team is now trying to resolve some of the 140 objections to Paths and Launching Points. It is expected that a Public Local Inquiry (PLI) into the remaining objections will be required during 2012. At present 981 miles of Core Paths, 172 Launching Points, 381 and miles of Aspirational paths will be included in the final Plan with this figure likely to rise following the PLI. Moving forward the team will start to survey the network and begin the process of prioritising future investment in path improvements. The initial priorities will be to ensure the safety of structures including bridges followed by the installation of signage and way markers.



For more information on the Core Path Plan visit - <http://www.argyll-bute.gov.uk/planning-and-environment/core-path-planning>

Woodland and Forestry Strategy



Forests and woodland cover over 30% of the land area of Argyll and Bute, and as such, impact on many aspects of our lives.

The strategy provides an overall picture of the resource and its related issues. It sets out what we would like our woodlands to look like over the next 50 years in our area, and how we can make the most of them so that they contribute to our local economy, to the environment, our rich heritage, and to the quality of life for our communities and residents. It contains an Action Plan which is linked to Scottish Rural Development Programme funding.



The Argyll and Bute Woodlands and Forestry Strategy was commissioned by Argyll and Bute Council and Forestry Commission Scotland. Funding support was also given by Argyll and the Islands LEADER, and Scottish Enterprise.

For more information on the Woodland and Forestry Strategy visit - <http://www.argyll-bute.gov.uk/woodland>





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We want to deliver the best services for our customers. To do this we need to have policies, protocols and processes that focus on our customers' needs. Our employees need to have the right skills and tools to do their jobs. We need to make the most of our resources by working with our partners to deliver services in a different way.

Local Outcomes	National Outcomes
<p>CPP 7 —Our children are protected and nurtured so that they can achieve their potential.</p> <p>CPP 8 —Our people are supported to live more active, healthier and independent lives.</p> <p>CPP 9 —We work with our partners to tackle discrimination.</p> <p>CPP 10 —Vulnerable children and families are protected and are supported in sustainable ways within their communities.</p> <p>CPP 11—Our young people have the skills, attitudes and achievements to succeed throughout their lives.</p> <p>CPP 12— The impact of alcohol and drugs on our communities, and on the mental health of individuals, is reduced.</p>	<p>3 we are better educated, more skilled and more successful, renowned for our research and innovation.</p> <p>4 Our young people are successful learners, confident individuals, effective contributors and responsible citizens.</p> <p>5 Our children have the best start in life and are ready to succeed.</p> <p>6 We live longer, healthier lives.</p> <p>7 We have tackled the significant inequalities in Scottish life.</p> <p>8 We have improved the life chances for children, young people and families at risk</p> <p>9 We live our lives safe from crime, disorder and danger</p>

Key Strategic Documents

- **ABC Equality and Diversity Scheme**
<http://www.argyll-bute.gov.uk/sites/default/files/Equality%20and%20Diversity%20Scheme.pdf>
- **Strategic Housing Investment Plan**
<http://www.argyll-bute.gov.uk/service-information/community-and-culture>.
- **Integrated Children's Services Plan**
<http://www.argyll-bute.gov.uk/social-care-and-health/integrated-childrens-service-plan-2009-2012>
- **Integrated Older People's Service Plan**
<http://www.argyll-bute.gov.uk/council-and-government/corporate-plan-2011-2012>
- **ABC Education Services Plan**
<http://www.education.ea.argyll-bute.sch.uk/admin/admin.asp>
- **Adult Protection Plan**
<http://www.argyll-bute.gov.uk/social-care-and-health/adult-protection-committee>
- **Child Protection Plan**
<http://www.argyll-bute.gov.uk/abcpc>
- **Curriculum for Excellence Action Plan**
<http://www.education.ea.argyll-bute.sch.uk/learn/learn/ace.asp>
- **More Choices More Chances / 16+ learning Choices**
<http://www.scotland.gov.uk/Publications/2006/06/13100205/10>
- **Health Improvement Planning and Performance Group**
[http://www.nhshighland.scot.nhs.uk/Meetings/ArgyllBute/Documents/6\(1\).3%20HIPPAG%20Appendix%201.pdf](http://www.nhshighland.scot.nhs.uk/Meetings/ArgyllBute/Documents/6(1).3%20HIPPAG%20Appendix%201.pdf)
- **Against Domestic Abuse / Violence Against Women Strategy**
- **Strathclyde Police**
<http://www.strathclyde.police.uk/index.asp?locID=535&docID=-1>
- **Strathclyde Fire and Rescue**
<http://www.strathclydefire.org/about-us/planning-and-performance.aspx>
- **Sport and Physical Activity Strategy**
<http://www.argyll-bute.gov.uk/service-information/community-and-culture>.



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Research and Information

The Community Planning Partnership has access to many sources of demographic data and other statistical information. Population statistics and projections, in conjunction with other information, help the CPP to ensure services are delivered where they are needed and to plan for future changes in needs.

Population Projections

Over the 2008-2033 period, the total population of Scotland is projected to increase from 5,168,500 to 5,544,410. However, the sub-national projections indicate that there will be regional variations within Scotland. Of the 32 Scottish Local Authorities, 19 are expected to show population growth and 13 – including Argyll and Bute – are expected to experience population decline.

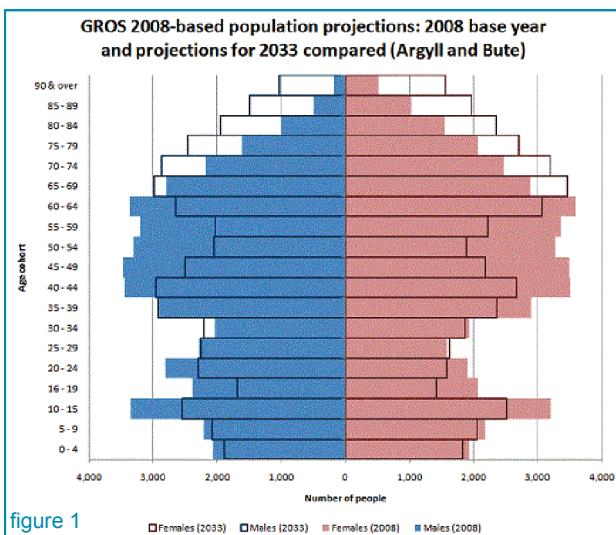


figure 1

This graph (figure 1) shows the projections from 2008 to 2033.

As well as absolute population numbers in Argyll and Bute changing (falling from 90,500 to 85,383 over the projection period), the age profile of the population is expected to change, with proportions of 0 to 15s and working age populations decreasing, and the proportions of the pensionable-age population increasing

Population by Area

This diagram (figure 2) shows the population breakdown for Argyll and Bute as a whole and also for the four administrative areas.

The age profiles of the different areas means that the needs will be different in each area. Knowing this information helps us to deliver services where they are needed.

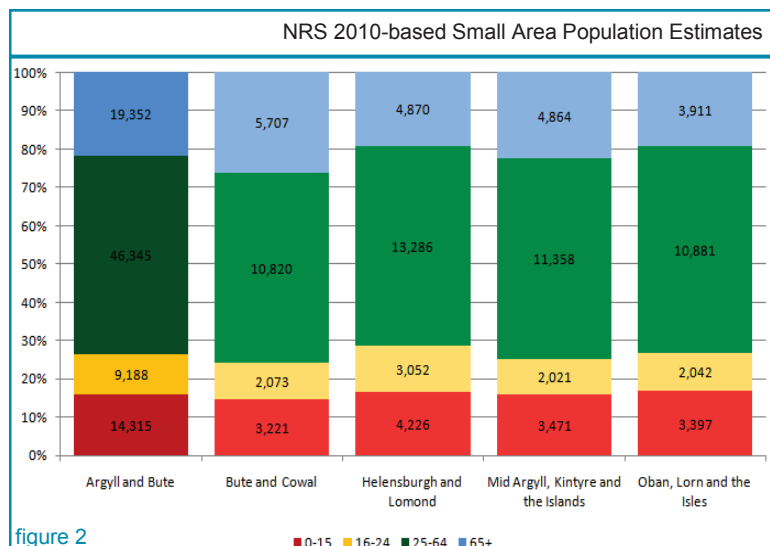


figure 2



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Code	Outcome	Success measures*	Target/ timescale	Benchmark	Lead
CPP 08	Our children are protected and nurtured so that they can achieve their potential.	Increase the percentage of care leavers with a pathway plan.	100%		ABC
		Ensure the number of child protection repeat registrations remains at 0.	0	1	ABC
		Increase the percentage of children affected by disability receiving community based support.	80%		ABC
CPP 09	Our people are supported to live more active, healthier and independent lives.	09.1 Increase the percentage of older people receiving care in the community versus residential care or NHS continuing care beds.	Target: 70% / 30%		ABC
		Increase the number of adults achieving accredited learning outcomes through community based adult learning (CBAL).	100		ABC
		Increase the number of visits to Council Gyms per 1000 population.	125		ABC
CPP 10	We work with our partners to tackle discrimination.	To reduce the number of Hate Crime incidents reported to Police (figure obtained from 5 year average between 2006 to 2011)	March 2013	49	SP
		To reduce the number of Domestic Abuse Incidents (figure obtained from 5 year average between 2006 to 2011)	March 2013	663	SP
		To increase the detection rate for Domestic Abuse crime (figure obtained from 5 year average between 2006 to 2011)	March 2013	76.1%	SP
CPP 11	Vulnerable adults, children and families are protected and are supported in sustainable ways within their communities.	Ensure the percentage of Children on the CPR with a current Risk Assessment remains at 100%.	100%		ABC
		Reduce the number of people awaiting free personal care (FPC) within their homes 0-4 weeks.	0		ABC
		Older people are supported to live independently for longer through third sector interventions and support	500 during 2012/2013	750 (national)	TSP
	Number of people engaged in activities and reporting improved mental health and well-being – tracked over minimum 6 month period	600 during 2012/2013	600 (national)	TSP	

*these are only a few of the success measures the CPP Social Affairs Thematic Group uses.
For a full list of all the Social Affairs success measures visit <http://www.argyll-bute.gov.uk/community-life-and-leisure/thematic-groups>



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Code	Outcome	Success measures*	Target/ timescale	Benchmark	Lead
CPP 12	Our people have the skills, attitudes and achievements to succeed throughout their lives.	Curriculum for Excellence; Increase the positive outcomes for pupils across Argyll and Bute. (basket of 7 indicators)	100%		ABC
		Increase attainment level for Maths at 87%, remains above the target of 82%.	82%		ABC
		Increase attainment level for writing at 87% against a target of 77%.	77%		ABC
		Increase attainment for reading at 87% and remains above the target of 84%.	84%		ABC
		84% of S4 students attaining (?) or more subjects at Level 4 or better against a authority target of 82% and the national average of 73% and performance had improved on the 80.6% achieved in 08/09.	82%		ABC
CPP 13	The impact of alcohol and drugs on our communities, and on the mental health of individuals, is reduced.	Increase the number of young people gaining accredited achievement awards.	25		ABC
		Alcohol screenings - Trajectory for February = 3635 against a target of 3691 by end of 2010/11	3691		NHS
		To increase the number of persons detected for drug supply crimes (figure obtained from 5 year average between 2006 to 2011)	March 2013	86	SP
CPP 14	The places where we live, work and visit are well planned, safer and successful, meeting the needs of our communities.	To reduce the number of incidents of street drinking reported by members of the public (figure obtained from 5 year average between 2006 to 2011)	March 2013	241	SP
		To reduce the number of annual fatal road traffic collisions (figure obtained from 5 year average between 2006 to 2011)	March 2013	10	SP
		Increase the percentage of Community Payback Order (CPO) supervision cases seen without delay - 5 days.	85%		ABC
	Reduce the number of accidental dwelling fires	5%	152	SF&R	

*these are only a few of the success measures the CPP Social Affairs Thematic Group uses.
For a full list of all the Social Affairs success measures visit <http://www.argyll-bute.gov.uk/community-life-and-leisure/thematic-groups>



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Curriculum for Excellence

Curriculum for Excellence aims to achieve a transformation in Education in Scotland by providing a coherent, more flexible and enriched curriculum from 3 to 18.

The curriculum includes all of the experiences that are planned for children and young people through their education. The 3-18 curriculum children and young people the attributes, knowledge need to flourish in life,

aims to ensure that all in Scotland develop and skills they will learning and work. The knowledge, skills and attributes children and young people will develop will allow them to demonstrate four key capacities – to be successful learners, confident individuals, responsible citizens and effective contributors.

For more information on the Curriculum for Excellence visit - <http://www.education.ea.argyll-bute.sch.uk/learnteach/ace.asp>



16+ Learning Choices

Under the Scottish Government policy 16+ Learning Choices, all young people across Argyll and Bute are guaranteed the offer of a place in post-16 learning. The policy is an



integral part of Curriculum for Excellence and is central to facilitating the delivery of the national indicator for positive and sustained destinations post-16.

By staying in learning past their initial school leaving age, young people are increasing their opportunities to secure and sustain long-term employability. This helps to build capacity for the young person, their families and their local communities; and in turn supports Argyll and Bute's economic growth. Critically, the aim of 16+ Learning Choices is to prevent and help reduce youth unemployment.

16+ Learning Choices requires multi

-agency collaboration across the local authority with robust systems and shared processes in order to provide the right learning and support for all young people.





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Argyll and Bute Strategic Housing and Communities Forum

Despite the continuing economic pressures the Strategic Housing and Communities Forum has continued to deliver an innovative and exciting housing programme.

Top priorities have been:

- to sustain housing development, and
- action to address fuel poverty

Housing developers in Argyll and Bute responded creatively to the Scottish Government's invitation to bid for funding from the Innovation and Investment Fund. 7 bids were successful securing £5m grant funding to deliver 137 homes over the next two years. Currently there are 172 homes on site. and next year will see the culmination of an innovative joint project between health, housing and social work when the new Mull Progressive Care Centre in Craignure is completed.



Castle Street, Rothesay

Mull Progressive Care Centre under construction



Alienergy in partnership with the Council submitted a successful bid to the second round of Universal Home Insulation Scheme (uHIS) and secured £742k to improve draught proofing and insulation in homes across the

area. The project will contact 4500 households via direct mailings; door knock 3000 properties and deliver survey/advice visits to least 1134 of them.

For more information on housing in Argyll and Bute visit — <http://www.argyll-bute.gov.uk/housing>



New Parliament Place Campbeltown

at



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Safer Communities



In Argyll and Bute we believe that everyone has the right to be safe and feel safe in their communities. We are committed to creating and supporting safer and stronger communities – where we live, where we work, where we play – in which we all take responsibility for our actions and how they affect others.

This is led through the Community Safety Partnership, a Council led partnership that brings together representatives from the local authority, police service, fire and rescue service, health, education, other public sector interests and the third sector .

The Partnership works to reduce anti-social behaviour and fear of crime and to promote safer, more inclusive and healthier communities through a wide range of day-to-day services such as street scene officers, CCTV operations and diversionary activities for young people.

Argyll and Bute Alcohol and Drug Partnership

The effects of alcohol and drug misuse lead to significant social and health impacts for the individual, for their families and for our wider communities. The Argyll and Bute Alcohol and Drug Partnership (ADP) works together to prevent and support recovery from the harmful use of alcohol and drugs. The Partnership comprises partners from the Council, health, police and the third sector to support national policy through the development of local strategies that deliver local outcomes for Argyll and Bute.



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Health Services in Argyll and Bute

Health Services in Highland and Scotland have to change due to:

- Increasing elderly population and more people living with long term conditions for longer
- In some areas the health of people are not improving so we must address health inequalities
- Healthcare costs rising faster than our income
- High cost of new treatments

Seven key principles to shape future plans

1. Promoting good health, self care and independence
2. Quality service that is fair and affordable based on need and clinical evidence
3. More community-based with hospital beds for acutely ill and those needing specialist care
4. Joint working with local authority, voluntary and independent sector
5. Run by well-trained and flexible staff working to the top of their skills
6. Using modern facilities and technology to best effect. Services and offices across fewer sites
7. Ongoing re-design to remove waste and inefficiency with minimal over head costs.

The impacts of change

1. More people will be looked after at home or close to home with more service in the community
2. Fewer people will need to be admitted to hospital as emergencies
3. People who do come into hospital will not need to stay in so long
4. Fewer hospital beds will be required
5. Fewer buildings will be needed
6. The make-up of the workforce will change with fewer staff required

Health Improvement in Argyll and Bute

A healthy population is essential for a flourishing Argyll and Bute. The Community Health Partnership makes a significant investment in preventative health improvement initiatives and via the community planning process supports a number of structures:

HIPPAG – the Health Improvement Planning and Performance Action Group is a partnership between the public and third sectors and is responsible for overseeing health improvement delivery across Argyll and Bute.

Health Improvement Fund - supports local health improvement projects. (Approximately £71k per annum).

Local Public Health Networks - made up of public and third sector partners and responsible for implementing health improvement initiatives.

Priorities for Health Improvement in Argyll and Bute

- Building and supporting capacity within all Community Planning Partners to deliver health improvement.
- Empowering individuals and communities to be healthy, for example, asset building on the resources and skills for health already present in communities.

Lifestyle interventions such as smoking cessation, alcohol brief interventions and mental health improvement.

For more information on health services in Argyll and Bute visit - <http://www.nhshighland.scot.nhs.uk/CHP/ArgyllandBute/Pages/ArgyllButeCHP.aspx>





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There are long distances between the places where we live, work and visit and some of our communities are very small. We need to find innovative ways of delivering services to make sure our communities are strong, resilient to change, fair and inclusive.

Local Outcomes	National Outcomes
<p>CPP15— We work with our partners to tackle discrimination</p>	<p>7 We have tackled the significant inequalities in Scottish life.</p>
<p>CPP16—Our Third Sector and Community Councils have access to information and support, including training opportunities</p>	<p>11 We have strong, resilient and supportive communities where people take responsibility for their own actions and how they affect others.</p>
<p>CPP 17—Our partners and communities are able to be fully engaged in the way our services are delivered.</p>	<p>13 We take pride in a strong, fair and inclusive national identity.</p>
<p>CPP 18—We engage with our partners, our communities and our customers to deliver</p>	

Key Strategic Documents

- **ABC Equality and Diversity Scheme**
<http://www.argyll-bute.gov.uk/sites/default/files/Equality%20and%20Diversity%20Scheme.pdf>
- **Community Engagement Strategy**
<http://www.argyll-bute.gov.uk/sites/default/files/community-life-and-leisure/Community%20Engagement%20Strategy.pdf>
- **Against Domestic Abuse / Violence Against Women Strategy**
Link?
- **Health Improvement Planning and Performance Group**
[http://www.nhshighland.scot.nhs.uk/Meetings/ArgyllBute/Documents/6\(1\).3%20HIPAG%20Appendix%201.pdf](http://www.nhshighland.scot.nhs.uk/Meetings/ArgyllBute/Documents/6(1).3%20HIPAG%20Appendix%201.pdf)
- **3rd Sector Interface**
<http://argyllcommunities.org/thirdsectorpartnership/>
- **ABSEN Business Plan**
<http://www.absen.org.uk>



7: Third sector and communities

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Code	Outcome	Success measures*	Target/ timescales	Benchmark	Lead
CPP 15	We work with our partners to tackle discrimination	Participation of equality and diversity groups and individuals is recorded (No of groups. Gaps identified) 75% of partners sign up to "See Me" pledge (Number of) Third Sector organisations supported to develop equal opportunities policies	March 2013 75% of partners – March 2013 March 2013		ABC NHS ABC/TSP
CPP 16	Our Third Sector and Community Councils have access to information and support, including training opportunities	Increase in new applicants for Third Sector and Health Improvement grants (Number of) people placed into volunteering/engaged in volunteering. Increased number of social enterprise clients supported by Business Gateway	10% new applicants 1,400 10% increase	1,100 (local)	ABC/NHS TSP ABC
CPP 17	Our partners and communities are able to be fully engaged in the way our services are delivered.	Three Argyll and Bute Services consider delivery by social enterprise by March 2013 (number of) community engagement resources and activities by partners recorded Third sector demonstrates working in partnership – evidence of actions (number of actions)	March 2013 March 2013 20 - March 2013		ABC ABC TSP
CPP 18	We engage with our partners, our communities and our customers to deliver best value services.	(number) of groups supported by ABSEN Associates and sustain number of ABSEN Associates Evaluation of mental health modernisation incorporates Third Sector organisations Actions following review of multi-agency health improvement involves Third Sector	March 2013 March 2013 March 2013	50 (national)	TSP TSP NHS NHS

*these are only a few of the success measures the CPP Third Sector and Communities Group uses.
For a full list of all the TS&C success measures visit <http://www.argyll-bute.gov.uk/community-life-and-leisure/thematic-groups>



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Argyll and Bute Local Services Initiative (ABSLI)

ABSLI is a partnership initiative bringing together Argyll and Bute Council, Argyll and Bute Social Enterprise Network, Argyll Voluntary Action, and Argyll & Bute Community Health, NHS.

ABSLI is investigating whether asset-based approaches to service innovation can help to sustain (and improve) services even during a time of cuts and increasing actual costs. It offers an opportunity for local practitioners to learn from practice, analyse risk factors and develop and support stakeholders to develop service models which meet the long term needs of communities.

The work is part of a Rural Development Community of Practice (CoP), which is supported by Carnegie UK Trust and Highlands and Islands Enterprise. The CoP enables activists, professionals and policy makers from across the UK and Ireland to support and learn from one other online and at face-face events.

The work is part of a Rural Development Community of Practice (CoP), which is supported by Carnegie UK Trust and Highlands and Islands Enterprise. The CoP enables activists, professionals and policy makers from across the UK and Ireland to support and learn from one other online and at face-face events.

The ABSLI was developed based on recommendations from the Argyll and Bute 'Harnessing the Potential of the Third Sector to Help Achieve Council Objectives Demonstration Project' (Demonstration Project.) This was established in 2008 following a meeting between the Council Leader and the Head of the Big Lottery Fund in Scotland. It is a record of the work that Argyll and Bute Council under-took to help develop and maintain sustainable communities, working jointly with community, voluntary and social enterprise organisations, collectively known as the Third Sector.



For more information visit - <http://fieryspirits.com/page/developing-rural-services>

Third Sector Partnership

Argyll and Bute Third Sector Partnership is a partnership between the infrastructure support organisations of ABSEN (Argyll & Bute Social Enterprise Network), Argyll Voluntary Action and Islay and Jura CVS. Since its inception in March 2010, the Partnership has strengthened its representational role on a range of strategic community planning groups, including Social Affairs, Third Sector & Communities and CPP Management Committee. It has worked with its colleagues in Argyll and Bute Council and Health predominantly and in particular in the areas of community engagement.

The Partnership operates the third sector fora across 7 areas of Argyll and Bute and is involved in, amongst other initiatives, the Mental Health Improvement and Promotion Plan and the Reshaping Care for Older People plans. Through the fora we are able to link and communicate the views of the wider sector to our strategic partners.

We are all operating in very harsh times – our statutory partners are facing challenges which impact on staff and services and the third sector also has lost a number of staff, with more posts and services to be lost in the coming months. To survive, continue to deliver our core services and assure our communities of support we are working more closely than ever before, with a greater sense of understanding of each other than hitherto. We are stronger through greater understanding and have a vision which will take us into a future of better, smarter and more sharply focussed service delivery underpinned by working together in mutual respect and with a common goal.

For more information on the Third Sector Partnership visit - <http://argyllcommunities.org/thirdsectorpartnership/>



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Better Community Engagement resource pack

This project set out to produce an easy-to-understand and easy-to-access resource pack that will enhance community engagement activities across Argyll and Bute. It was produced by, and for, local area Community Planning partners in Argyll and Bute.

This has been a good example of partnership work, involving in particular the Third Sector Partnership and NHS Highland working alongside Argyll and Bute Council.

The challenge was to produce a resource for Community Planning Partnership partners and community groups (such as Community Councils and Third Sector Fora) as an accessible online resource.



The final pack has practical exercises with easy-to understand instructions and graphics to encourage use. The pack was written for Local Area Community Planning Groups and the information it contains is aimed at these groups. It can be used by Local Area Community Planning Groups themselves when planning engagement activities or by individual Local Area Community Planning partners in relation to their own service provision.

For more information or to access the resource pack visit - link to follow

HIE—Community Account Management

There are currently nine Community Account Management (CAM) areas in Argyll, with Local Development Officers (LDOs) being supported by HIE and Leader to develop and deliver community plans. These areas have been selected in conjunction with the CPP and are already demonstrating the value of having a dedicated local worker to implement projects on behalf of the community. The initial CAM areas (Jura, Coll and Cumbrae) completed community plans last year and have made significant progress towards the projects they encompass.



CAM Local Development Officers

The next six areas (Bute, Colintrave and Glendaruel, Colonsay, South Islay, Ross of Mull and Iona and Tiree) have now identified key projects within their community plans, ranging from a marketing strategy, pontoon projects, a community café and a web site. Argyll is now scoping out two new CAM areas in preparation for a potential second phase of funding, which could see new LDOs in post in early 2012.

Bute Community plan can be found at:
<http://bclc.co.uk/documents/>

Tiree Community Plan can be found at
[http://www.tireetrust.org.uk/index.php?](http://www.tireetrust.org.uk/index.php?option=com_content&task=blogcategory&id=43&Itemid=76)

[option=com_content&task=blogcategory&id=43&Itemid=76](http://www.tireetrust.org.uk/index.php?option=com_content&task=blogcategory&id=43&Itemid=76)



Nì sinn le chèile gach nì a tha nar comas / Realising our potential together



Other formats If you would like a copy of this plan in another language or format, or if you require the services of an interpreter, please contact Argyll and Bute Community Planning Partnership on 01546 60**** or email cpp.enquiries@argyll-bute.gov.uk

COMMUNITY PLANNING PARTNERSHIP**MANAGEMENT COMMITTEE**24th November 2011

Third Sector Partnership – report and actions

1.0 Summary

- 1.1 Effective from 4th November, and ratified by the boards of Argyll Voluntary Action, ABSEN and Islay & Jura CVS, the Third Sector Partnership has expelled Bute Community Links from the Partnership (interface) due to non-compliance with standards and requirements at national and local levels..

2.0 Recommendation

That this Community Planning Partnership agree and approve the revised membership of Third Sector Partnership of ABSEN, Argyll Voluntary Action and Islay & Jura CVS as the third sector interface and third sector support for Argyll & Bute on a permanent basis.

3.0 Detail

- 3.1 The Third Sector Partnership (TSP) has endeavoured for two years to support Bute Community Links (BCL) to achieve the national and local requirements and to participate as a full partner'.
- 3.2 BCL failed to meet requirements over 2 consecutive years laid down by Scottish Government for the funding of third sector interfaces across Scotland. This was despite substantial input, advice and support from other partners most of which was rejected.
- 3.3 By April 2011, BCL had signed SG grant agreement knowing they were ineligible and materially unable to comply with the funding criteria; this and the statements made by BCL led SG to withhold funding from all organisations in July 2011. On 4th August the TSP suspended membership and the matter was brought to MC CPP.
- 3.4 Between 4th August and end October, TSP members have made strenuous efforts to assist and ensure BCL could meet requirements. Unfortunately none of these have been met despite offers of staff time, board members travelling to Bute to expedite meetings and extensive email and information support. The SG set a deadline of 31st October for all interface half year reports and this again, has not been met. BCL have consistently failed to return any reports required without exception.

3.5 Currently, they remain as two organisations, Bute Community Links an unincorporated organisation not eligible for SG funding and Bute Community Links (BCL) Ltd a company limited by guarantee but not a charity. BCL initially transferred all assets and staff from BCL to BCL Ltd on 1st April – this was voided due to failing to meet OSCR and charity law requirements. The situation has not progressed since April despite SG reporting situation to OSCR.

3.6 BCL maintain that improved governance is evidenced by making their CEO redundant on 31st October and replacing with a new CEO on 1st November albeit working on a voluntary basis. This person is also a board member which combined, gives rise to issues with Volunteering standards, employment law and charity law.

3.7 BCL have had no responsibility to deliver services since 4th August.

3.8 Services are and can be delivered by the Partnership; this has been on a temporary basis and needs to be placed on a permanent footing to safeguard continuity and consistency of service delivery on the Isle of Bute. Much progress has already been made but future planning is hampered by the temporary nature which has existed. The TSP now has agreed plan for future delivery which can be immediately implemented.

3.9 TSP remains committed to the delivery on Bute of services which meet local needs, are delivered by well governed and knowledgeable organisations with the skills, capacity and confidence to sustain a vibrant third sector and to work inclusively with local communities.

Conclusions and Implications

The third Sector Partnership in its revised form requests that MC CPP support the current Partnership.

Legal: The new Partnership complies with all contractual requirements of Scottish Government.

Financial: In its new form the Partnership can continue to access grant funding from Scottish Government. For BCL, there would be no direct funding from Scottish Government.

Equality: Equality of access and service will be assured by the Partnership and evidence of such is a Scottish Government requirement.

Community Planning Partnership**Management Committee****14 December 2011**

EFQM / PSIF ASSESSOR RESOURCE SHARING

1. SUMMARY

- 1.1 Following the CPP Management Committee meeting on 19 October, this report provides information about EFQM and PSIF Assessors in the Community Planning Partnership. EFQM (European Framework for Quality Management) is a business excellence framework. PSIF (Public Service Improvement Framework) is based on the EFQM model and tailored to public service organisations. Organisations that use either EFQM or PSIF have EFQM Accredited Assessors and this report recommends that these resources be shared across the Community Planning Partnership.

2. RECOMMENDATIONS

- 2.1 The Management Committee agrees to partners sharing information about EFQM / PSIF Assessor resources that are available with a view to sharing EFQM Assessors across the partnership. Information to be provided to Jennifer Swanson, Improvement and Organisational Development, Argyll and Bute Council.

3. DETAIL

- 3.1 EFQM (European Framework for Quality Management) is a business excellence framework. This excellence model provides a way of looking at the whole of an organisation and identifying strengths and areas for improvement.
- 3.2 PSIF (Public Service Improvement Framework) is based on the EFQM model and tailored to public service organisations. PSIF integrates different standards and frameworks to minimise duplication and increase efficiency. These include the principles of Best Value and criteria from Investors in People and Customer Service Excellence.
- 3.3 Organisations that use either EFQM or PSIF have EFQM Assessors who are involved in either facilitating or scoring self-assessments, or both.
- 3.4 Argyll and Bute Council uses PSIF and has 7 EFQM Assessors who are facilitating and scoring self-assessments in every service. Strathclyde Fire and Rescue uses PSIF and currently has 2 EFQM Assessors. Through the

Improvement Service Community of Practice these two organisations have shared information informally.

- 3.5 There are other organisations operating in the Argyll and Bute area that use either EFQM or PSIF. Further investigation is required to confirm how many EFQM Assessors there are across the community planning partnership.

4. CONCLUSION

- 4.1 EFQM and PSIF are excellence frameworks that are used by community planning partners. EFQM Assessors could be shared across the partnership and partners are asked to share information about this.

For further information, please contact Lynda Thomson on 01546 604437 or via email Lynda.thomson@argyll-bute.gov.uk

**Argyll and Bute Community Planning
Partnership**

**Management Committee
Date: 14th December 2011**

argyll and bute

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The Argyll and Bute Renewable Alliance – Progress Report

1. SUMMARY

- 1.1** The Renewable Energy sector has the potential to fundamentally and positively transform the economy and communities of Argyll and Bute. In order to achieve this outcome the Renewable Energy Action Plan (REAP), approved by the CPP 16th June 2010, was developed from a key action in the Argyll and Bute Community Plan 2009-2013, to facilitate a co-ordinated partnership approach to renewable development in Argyll and Bute. One of the key actions identified within the REAP to facilitate this co-ordinated approach, was the establishment of the Argyll and Bute Renewable Alliance (ABRA).
- 1.2** ABRA has now held all three meetings proposed for 2011 – the inaugural meeting 18th March and subsequently 22nd June and 28th October 2011. The next meeting of the alliance is proposed 2nd March 2012.
- 1.3** It was recognised by partners at the meeting 28th October the significant progress made by ABRA in this short period of time. Work is now underway to address the key priorities identified by the alliance, which will aim to resolve the barriers and maximise the opportunities presented by this industry for everyone involved, not least the communities within Argyll and Bute and Scotland.

2. RECOMMENDATIONS

- 2.1** The Management Committee note the progress of ABRA to date, including the key topics and issues identified throughout the meetings to date and the actions resultantly being progressed.

3. DETAIL

- 3.1** ABRA brings together key partners from within the public and private sector, under the auspices of Community Planning, ensuring a strategic overview and holistic approach to assist in realising the vision for the development of the renewables industry in Argyll and Bute, as outlined in the Argyll and Bute Renewable Energy Action Plan.

Partners include Argyll and Bute Council, Highlands and Islands Enterprise, Scottish Government, Marine Scotland, Scottish Power Renewables, Scottish and Southern Energy, Crown Estate

Commission, Scottish Natural Heritage and Skills Development Scotland.

- 3.2** As noted in the progress report to the Management Committee 24th August 2011, partners agreed at the meeting 22nd June to: consider the role of ABRA in developing a common position towards key renewable developments and issues, such as transmission and distribution; that there is a need for more coordinated and joined up discussions to ensure a common understanding of needs and challenges, which supports coordination of partner planning and investment, in particular with respect of port and harbour infrastructure requirements for offshore and marine renewables; and to identify key priorities which will inform the forthcoming review of the REAP, in order to produce a plan which is focused and based on collective outcomes.
- 3.3** Partners agreed the need to ensure the alliance is outcome driven. As such following the second meeting partners have been involved in a number of key projects for our area and have taken forward the areas of work highlighted in close partnership, prior to the meeting of the alliance 28th October 2011, as outlined below:
- 3.31** A review of the REAP has been commenced by lead partners Highlands and Islands Enterprise and Argyll and Bute Council, with input from key partners and informed by discussions at ABRA. This is ongoing, the product of which will be reviewed at the meeting of the alliance proposed 2nd March 2012, and subsequently presented to the CPP for approval.
- 3.32** As part of the ongoing commitment to the provision of infrastructure to facilitate the growth of renewable opportunities, partners worked together to ensure the inclusion of Campbeltown/Machrihanish as a priority manufacturing site in the 'National Renewables Infrastructure Plan (N-RIP) West Coast Cluster', and the success of the recently announced 'Lorn Arc Project'. Following discussions 22nd June partners worked closely to identify port and harbour requirements for manufacturing, construction and operations & maintenance to support the offshore and marine renewables industry.
- 3.33** Partners developed options for the future role and coordination of ABRA in developing a common position towards key issues and developments, and ABRA priorities.
- 3.34** Following discussions at the inaugural meeting partners developed proposals for frameworks which seek to identify ways in which to secure potential benefits and facilitate sustainable economic development from the development of the renewables industry in our area, for local communities, Argyll and Bute and the Scottish economy.
- 3.4** Progress with these actions and areas of work were considered at the

third meeting of the alliance 28th October 2011, were the agenda items focused on skills, port and harbour infrastructure for renewable energy, communications and socio-economic benefit.

- 3.5** Partners reiterated the importance of ensuring a holistic approach through the alliance, and agreed with proposals to further develop key ABRA messages and the coordination of ABRA in developing a common position towards key issues and developments, and as a source of balanced and accurate information for communities and stakeholders.
- 3.6** The critical role of future skills development in order to realise the vision as outlined in the REAP was highlighted by partners. Key priorities were agreed in this regard which will be underpinned by the proposal for the formation of a skills subgroup, comprising key ABRA, public sector and industry partners, to address these. The first meeting in order to scope out the role and key areas of work of the skills sub group was held 22nd November 2011.
- 3.6** Partners endorsed the key requirements identified in respect of port and harbour infrastructure and will now work closely to inform future investment priorities. Similarly, partners agreed with the proposals outlined and to further develop frameworks which will seek to ensure potential benefits are realised for communities, Argyll and Bute and Scotland from the future development of this industry.

4. CONCLUSION

- 4.1** Progress with the actions agreed by the alliance 28th October will be reviewed at the next meeting of the alliance proposed 2nd March 2011, where the topics for discussion will include Skills Development, the REAP review, Community Policy, Port and Harbour Infrastructure Investment and Communications.
- 4.2** The next progress report will be submitted to the subsequent CPP Management Committee following the first meeting of ABRA in 2012.

For further information contact: Audrey Martin
Development Projects and Renewables Manager

Telephone: 01546 604180

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Argyll and Bute Community Planning Partnership**Management Committee**
Date: 14th December 2011argyll and bute
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Title: Update Report on Local Area Community Planning Groups

1. SUMMARY

- 1.1** This report summarises progress which Local Area Community Planning Groups are making as they progress to becoming key partnership groups for local areas to plan and monitor aims and objectives and delivery of services within local communities.

2. RECOMMENDATIONS

- 2.1** That the Management Committee notes the progress which the Local Area Community Planning Groups are making.

3. BACKGROUND

- 3.1** Although there has been generally steady progress with the development of structures, processes and levels of understanding around the LACPG's, this has not been consistent across all four areas, and it remains the case that a significant number of concerns about the effectiveness of the groups were expressed. However, there was opportunity to discuss this in detail at the September meetings in considering the outcomes of the recent Self Assessment of Community Planning exercise was widely welcomed, and detailed feedback was given by each of the LACPG's in this regard. The local groups are now very keen to see the final outcomes and agreed Way Forward from this exercise, and anticipate that a clear route map for progress will be in place from January 2012. There remains strong commitment to making local community planning work in each area, but also clear recognition that there may not be a "one size fits all" model for this to be taken forward. This is particularly the case in MAKI where although there is no doubt about the commitment to deliver, there continues to be discussion as to what the most appropriate forum to take forward community planning should be.
- 3.2** Work continues in all areas in identifying key local strategic partnerships who need to be aligned with the LACPG, and who are frequently the deliverers of key local outcomes contained in the developing LACPG plans. With exception of MAKI, the initial linkages have been agreed and identified by the groups, and agreement made that this will be a standing item on agendas to ensure that the information shared by groups remains both current and relevant. Local key partnerships will soon be asked to submit performance information to the Local Community Planning Groups by way of Exception and Highlight reporting.

- 3.3** Local Groups made progress at the March and May meetings with refining their Local Area Community Plans, and work is now underway to develop amended Scorecards; it is expected that these documents will be finally agreed at the January cycle of meetings.
- 3.4** Specific items considered by the local meetings in September included update on Dunoon CHORD (Bute and Cowal), presentation on the work of ACHA (Mid Argyll, Kintyre and the Islands), update on CHORD and developments at Oban Lorn and the Isles District Hospital (Oban, Lorn and the Isles), and update on the Maritime Change Programme in Helensburgh Lomond.
- 3.5** The November meeting cycle for Local Community Planning Groups focussed largely on the current budget consultation process being carried out by the Council and Community Planning Partners.
- 3.6** It is expected that following the final outcomes and recommendations of the Self Assessment process the LACPG's will finally adopt their agreed Plans and Scorecards in January 2012, and then continue to develop and progress to key partnership groups for local areas and local communities.

4. CONCLUSION

- 4.1** Local Area Community Planning Groups have made good progress in developing their role in Community Engagement and in beginning to identify key priorities for local service delivery across partners. The outcomes of the Self Assessment process will give clear guidance to these groups to build on and develop the strong foundations which have been made in each area in taking this work forward.

For further information contact: Iain Jackson, Governance Officer,
Customer Services

Telephone 01546 604188

**Argyll and Bute Community Planning
Partnership****Management Committee
Date: December 2011**argyll and bute
communityplanningpartnership

Social Affairs Thematic Group Update Report

1. SUMMARY

- 1.1 This report summarises the continued progress made by the Social Affairs Thematic Group.

2. RECOMMENDATIONS

- 2.1 That the Management Committee note the progress made by the Social Affairs Thematic Group.

3. DETAIL

- 3.1 At the group's most recent meeting on the 7th November 2011 a number of key issues were discussed and scrutinised including; Community Learning and Development Youth Work, Social Affairs Scorecard and Consultation feedback from the Argyll and Bute Local Development Plan.

In addition, a number of presentations were made, including; Curriculum for Excellence – Lochgilphead Joint Campus, and Provisions of the new Alcohol (Scotland) Act 2010,

- 3.2 A presentation was given which highlighted the budget challenges being faced in the public sector and how these pressures impact on the Third Sector. The presentation highlighted the need for effective partnership working to ensure knowledge and resources are shared effectively to better meet the needs of our communities.
- 3.3 The group were given a presentation on progress made in relation to the implementation of 'Getting It Right For Every Child' (GIRFEC), a key government policy initiative which promotes emphasis on early intervention and improved outcomes for children.
- 3.4 After consideration of the Choose Life strategy which updated the group on Health Improvement across Argyll and Bute, the CPP agreed to give support, in principle, to the forthcoming draft strategies for Health Improvement and Mental Health Improvement. The group also gave a commitment to the 'See Me'

Pledge which aims at eliminating the stigma and discrimination of mental ill-health.

- 3.5 The group were given an update of examination results for 2011 by Chris Shirley, Quality Standards Manager. Comparative data was presented for both national and local comparisons which highlighted that Argyll and Bute is performing relatively well in a national context.
- 3.6 Discussion took place around the new combined Community Plan / Single Outcome Agreement (SOA) 2012-13. The new plan will bridge the year from the end of the current SOA to the end of the current community plan. Although new outcomes have been agreed the CPP Themes will remain the same and many of the success measures already being used for the current thematic scorecards will still be relevant to the new outcomes.
- 3.7 The next meeting of the Social Affairs Thematic CPP group will take place on 13th February 2012 and will feature presentations from Catriona McEntagart from Happy To Translate, on promoting equal opportunities through overcoming language barriers; and Raymond Flanagan (Youth Worker) on the Learning and Development Youth Work service.

4.0 CONCLUSION

- 4.1 Significant progress has been made over the year in achieving the group's objectives and this progress will continue throughout the following year through the development of strong partnership links and increased scrutiny and development of the Social Affairs Thematic Group scorecard.

For further information contact:

Cleland Sneddon
Executive Director – Community Services
Argyll and Bute Council

Tel: 01546 604112

**Argyll and Bute Community Planning
Partnership**

**Economy Thematic Group Report
Management Committee December 14 2011**

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1. SUMMARY

1.1 The last meeting of the Economy Thematic Group took place on 29 November and this report provides a summary of the key issues covered. The group remains focussed on identifying and recording measures which will enable changes in the local economy to be identified and tracked or treated as appropriate.

2. Key Issues

2.1 Budget. A presentation on the current budget situation was made by partners, which highlighted the budget challenges being faced by the public sector and how these pressures impact on the third sector. This led to a discussion on the wider economic impacts of the public sector cuts which will be pursued outwith the thematic group meeting.

2.2 Scorecard. The Economy Thematic CPP Group scorecard has undergone significant change over the past two years due in part to the agreement to have one scorecard to serve both the CPP Economy Thematic CPP Group and the Council's Economy Policy and Performance Group (PPG). Discussion progressed to the recent Audit Scotland Report into the role of Community Planning Partnerships in Economic Development and the recommendations on having a systematic, evidence based approach and regarding the use of economic indicators in SOA's and economic development strategies.

2.3 Bute. Under Partner Updates, the economic situation on Bute was discussed.

The Dunoon & Bute travel to work area has the highest unemployment in the Highlands and islands at 5% (Nov 2011) and the rate for Bute is estimated at 6.1%. Yet, employers report that they have difficulty in filling vacancies. There is a complex range of economic and social issues for which a wider partnership approach is required.

One in four of the working age population was claiming some form

of state benefit in Oct 2011, 465 individuals were receiving incapacity benefit or employment support allowance. School leaver destination figure suggest that higher than average leavers are leaving the island, and there appears to be a belief that there are few opportunities for young people on the island.

It is difficult to promote inward investment or business expansion when there are recognised difficulties in recruitment.

There is clearly a lot of activity taking place and an alignment amongst the main economic / regeneration partners (public sector, business and community), with a focus on physical regeneration and business growth/social enterprise activity. However, this traditional approach does not seem to be addressing some of the core issues identified on Bute.

The Thematic Group agreed that this matter be raised with the Management Committee to seek agreement and endorsement of a wider partnership approach to address the economic and social challenges on Bute.

Next Economy Thematic Group meeting is due to be held on 29 February 2012

For further information contact: Douglas Cowan
douglas.cowan@hient.co.uk

Telephone 01546 605402

Update Report on Environment Thematic CPP Group**Notes from meeting of Thursday 17th November 2011**

1. The autumn meeting of the Group viewed an excellent video presentation entitled **“Argyll Voices on Climate Change”**, prepared by members of Lochgilphead Joint Campus. This inspiring short film was part of a Scottish Government sponsored public engagement strategy project, promoted through Young Scot, to investigate Scotland’s development as a low carbon economy and the implications for individuals, communities and business. Despite technical difficulties with the presentation equipment, both representatives of the project, **<Jan – enter names here? I didn’t pick them up them, but perhaps Theresa McL could provide them?>** gave an enthusiastic and well received presentation that generated a large number of questions. The Group commends the video to the Management Committee and recommends viewing via their ‘YouTube’ link at <http://www.youtube.com/watch?v=qlToMCt2l9U>.

A copy of their report was also made available:



Report on Climate
Change Project.docx

2. Proposed thematic content for new Community Plan/Single Outcome Agreement – outcomes and success measures – these remain under review by partners with a view to identifying further measurable outcomes.
3. The Group received update reports on the Zero Waste Plan, Community Recycling Groups and the Japanese Knotweed Demonstration Programme. Further partnership engagement with SEPA is expected on each of these.

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**Argyll and Bute Community Planning
Partnership**

**Management Committee
14 December 2011**



Third Sector and Communities CPP Sub-group

1. SUMMARY

1.1 The Third Sector and Communities CPP Sub-group continues to develop its Plan as part of the SOA/Community Plan. Partners are contributing to the Plan with success measures to meet the agreed outcomes.

2. RECOMMENDATION

2.1 To note the contents of the report and the progress of the Third Sector and Communities CPP sub-group.

3. DETAIL

3.1 The Third Sector and Communities CPP Sub-group met on 11 August, and again on 11 November 2011.

3.2 Membership of the Group has regularly been reviewed and comprises Third Sector Partnership, ABSEN, Argyll and Bute Council, NHS Highland, Strathclyde Police, HIE, Strathclyde Fire and Rescue, and, more recently, Argyll College.

3.3 The Group has a draft Plan which is now being incorporated into the new draft SOA/Community Plan. The outcomes for the plan were agreed by the group in November. Partners are still inputting success measures, and it is hoped it can be approved at the next meeting in February 2012.

3.4 The Group is monitoring the Argyll and Bute Local Services Initiative (ABLSI) project which is providing support and encouragement to the third sector in developing services through co-production. The group has agreed the workplan for the next three months.

3.5 The newly approved Third Sector Asset Transfer Pack has been considered by the Group as part of the consultation on the process, application form and guidance.

3.6 Future work within the plan includes:

- Development of a Compact
- Creation of a shared Third Sector database
- Monitoring of the new online Better Community Engagement resource pack
- Monitoring of equality and diversity processes

4. CONCLUSION

- 4.1** The Third Sector and Communities Sub-group continues to evolve and develop. Future work will ensure that third sector and community councils have increased access to information and support and are engaged in the community planning process.

5. IMPLICATIONS

Policy: In line with Community Plan/SOA developments

Finance: None

Personnel: None

Legal: None

Equal Opportunities: None

Margaret Fyfe
Community Development Manager

For further information please contact:

Margaret Fyfe
Community Development Manager

Tel: 01369 708668

E-mail: Margaret.fyfe@argyll-bute.gov.uk

**Argyll and Bute Community Planning Partnership
Meeting Dates 2012**

Full Partnership Meeting Dates:	
DATE	VENUE
Wednesday 15th February 2012	Council Chambers, Kilmory, Lochgilphead
Wednesday 20 th June 2012	Council Chambers, Kilmory, Lochgilphead
Wednesday 28 th November 2012	Council Chambers, Kilmory, Lochgilphead
Contact: Eileen Wilson eileen.wilson@argyll-bute.gov.uk 01436 658726 Jan Brown jan.brown@argyll-bute.gov.uk 01546 604437	

Management Committee Meeting Dates:	
DATE	VENUE
Wednesday 1st February 2012	VC Facilities available at: <ul style="list-style-type: none"> • Lochgilphead • Oban • Dunoon/Rothesay • Helensburgh
Wednesday 21 st March 2012	as above
Wednesday 16 th May 2012	as above
Wednesday 22 nd August 2012	as above
Wednesday 10 th October 2012	as above
Wednesday 12 th December 2012	as above
Contact: Eileen Wilson eileen.wilson@argyll-bute.gov.uk 01436 658726 Jan Brown jan.brown@argyll-bute.gov.uk 01546 604437	

Local Area Community Planning Group Meeting Dates:	
DATE	VENUE
Mid Argyll, Kintyre and the Islands	
Wednesday 4 th January 2012	Venue TBC
Wednesday 7 th March 2012	Venue TBC
<i>Wednesday 5th September 2012</i>	<i>Venue TBC - provisional</i>
<i>Wednesday 7th November 2012</i>	<i>Venue TBC - provisional</i>
Contact: Shirley MacLeod Shirley.macleod@argyll-bute.gov.uk 01369 707134 Theresa McLetchie Theresa.mcletchie@argyll-bute.gov.uk 01546 604511	
Bute and Cowal	
Tuesday 10 ^h January 2012	Eaglesham House, Rothesay
Tuesday 6 th March 2012	Castle House, Dunoon
<i>Tuesday 4th September 2012</i>	<i>Castle House, Dunoon – provisional</i>
<i>Tuesday 6th November 2012</i>	<i>Eaglesham House, Rothesay - provisional</i>

Meeting Dates 2012

Contact: Shirley Macleod Shirley.macleod@argyll-bute.gov.uk 01369 707134 Eilidh Fitzpatrick Eilidh.fitzpatrick@argyll-bute.gov.uk 01369 707135	
Helensburgh	
Tuesday 17 th January 2012	Victoria Halls, Helensburgh -TBC
Tuesday 20 th March 2012	Victoria Halls, Helensburgh -TBC
<i>Tuesday 18^h September 2012</i>	<i>provisional</i>
<i>Tuesday 13th November 2012</i>	<i>provisional</i>
Contact: Shirley Macleod Shirley.macleod@argyll-bute.gov.uk 01369 707134 Belinda Ruthven Belinda.ruthven@argyll-bute.gov.uk 01436 658825	
Oban	
Wednesday 11 th January 2012	Corran Halls, Oban -TBC
Wednesday 14 th March 2012	Corran Halls, Oban -TBC
<i>Wednesday 12th September 2012</i>	<i>provisional</i>
<i>Wednesday 14th November 2012</i>	<i>provisional</i>
Contact: Shirley Macleod Shirley.macleod@argyll-bute.gov.uk 01369 707134 Jane Gillies jane.gillies@argyll-bute.gov.uk 01631 567901	

Thematic Groups	
DATE	VENUE
Environment:	
Thursday 23 rd February 2012	
Contact: Alison Younger Alison.younger@argyll-bute.gov.uk 01546 604558 Hazel MacInnes hazel.macinnes@argyll-bute.gov.uk 01546 604406	
Economic:	
Wednesday 29 th February 2012	
Contact: Alison Younger Alison.younger@argyll-bute.gov.uk 01546 604558 Fiona McCallum Fiona.mccallum@argyll-bute.gov.uk 01546 604406	

Meeting Dates 2012

Social Affairs:	
Monday 13 th February 2011	
Contact:	
Alison Younger Alison.younger@argyll-bute.gov.uk 01546 604558	
Fiona McCallum fiona.mccallum@argyll-bute.gov.uk 01546 604406	
3rd Sector and Communities Sub Group:	
Tuesday 21 st February 2012	
Tuesday 1 st May 2012	
Wednesday 16 th August 2012	
Monday 15 th November 2012	
Contact:	
Margaret Fyfe margaret.fyfe@argyll-bute.gov.uk 01369 703214	
Rebecca Stokes Rebecca.stokes@argyll-bute.gov.uk 01369 703214	
CHP:	
Wednesday 7 th March 2012	
Wednesday 25 th April 2012	
Wednesday 29 th August 2012	
Wednesday 31 st October 2012	
Wednesday 19 th December 2012	
Contact:	

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